# 911 Services

Programs that operate a telephone response service staffed by trained personnel who assess requests for emergency assistance and dispatch the appropriate emergency response agency (law enforcement, fire, paramedics/EMTs or ambulance services, the latter per a contract with the municipality).

#### ■ Vermilion County Sheriff

2 E. South Street, Danville, IL 61832 (217) 442-0153 Voice Dispatch

# **Activities of Daily Living Assessment**

Programs that evaluate an individual's capacity for self-care and his or her ability to function independently in the context of everyday living and which, where necessary, may recommend rehabilitative services (e.g., independent living skills instruction), supportive services (e.g., attendant care, personal care or home health care), or an alternative residential setting (e.g., an assisted living center or nursing facility). Activities of daily living include bathing, eating, dressing, mobility, transferring from bed to chair and using the toilet. Most assessments also include instrumental activities of daily living such as using the telephone, taking medication, money management, housework, meal preparation, laundry and grocery shopping. Evaluation services are generally provided for individuals who have physical and/or mental limitations or for people whose age may constitute a temporary (children) or developing (elderly) limitation.

### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### **Adolescent/Youth Counseling**

Programs that specialize in the treatment of adolescents, usually age 12 or 13 through 17, who have adjustment problems, behavior problems, emotional disturbance, a personality disorder or incipient mental illness. The programs may help youth troubled by low self-esteem, social isolation, peer pressure, bullying, school performance issues, truancy, anger management issues, family problems, grief and loss, sexual promiscuity, sexually transmitted disease, alcohol or drug addiction, eating disorders, oppositional and defiant behaviors, depression and anxiety, suicidal thoughts or other difficult issues.

### ■ HopeSprings Counseling Services

701 Devonshire Drive Suites B16-18, Champaign, IL 61820 (217) 531-2360 Voice

# ■ ABC Counseling and Family Services - Champaign

313 N. Mattis, Suite 115, Champaign, IL 61821 (217) 403-0790 Voice

# **Adoption Services**

Programs that participate in arranging permanent homes under new legal parentage for individuals whose birth parents are unable or unwilling to provide for their care. Included are programs that provide counseling and assistance for people who decide to relinquish their children for adoption or arrange for an independent adoption; which recruit, select, counsel and match suitable adoptive parents with children who have been relinquished; which assist in the adoption of stepchildren, adults or foreign-born children; which provide foster care for children who have been relinquished for adoption but not yet placed; and/or which assist people who are adopted to locate their birth parents and birth parents to locate the children they relinquished.

#### ■ ABC Counseling and Family Services

705 E. Lincoln Street, Suite 303, Normal, IL 61761 (309) 451-9495 Voice

# ■ Center for Youth and Family Solutions - Danville

102 N. Robinson Street, Danville, IL 61832 (217) 443-1772 Voice

## **Adult Basic Education**

Programs, usually offered by community adult schools or as evening classes at local high schools, that provide instruction in fundamental learning skills for adults who have never attended school or have interrupted formal schooling and need to raise their level of education to increase their self-confidence and/or prepare for an occupation. Emphasis is placed on basic reading, language and mathematics to strengthen functional skills in communication, computation and personal-social interaction.

#### ■ Danville Area Community College

2000 E. Main Street, Danville, IL 61832-5199 (217) 554-1663 Voice Adult Education

### **Adult Day Programs**

Programs that provide care and supervision in a protective setting for dependent adults living in the community during some portion of a 24-hour day. Services may include social and recreational activities, training that is essential for sustaining activities of daily living, hot meals, as appropriate and, if an adult day health care center, health and related services.

#### ■ Addus HealthCare, Inc.

2300 Warrenville Road, Downers Grove, IL 60515

#### ■ Champaign County Nursing Home

500 S. Art Bartell Road, Urbana, IL 61802 (217) 384-3784 Voice

### ■ Circle of Friends Adult Day Center

609 W. Washington Street, Champaign, IL 61820 (217) 359-7937 Voice

#### ■ WorkSource Enterprises

3713 N. Vermilion Street, Danville, IL 61832 (217) 446-1146 Ext. 15 Voice

(217) 446-1146 Ext. 23 Voice

(217) 446-1146 Voice

## **Adult Diversion**

Community-based programs that provide individual and group counseling, educational services or other prescribed social services for adults who have been arrested for a misdemeanor such as drunkenness, domestic violence, drug crimes or traffic violations and directed to participate in a corrective program in lieu of prosecution or, in some cases, sentencing for the offense.

#### **■** Cognition Works, Inc.

507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

■ TASC, Inc. Area 6 - East Central Illinois

116 W. Main Street, Urbana, IL 61801 (217) 344-4546 Voice

# **Adult Protective Intervention/Investigation**

Programs that investigate and intervene on behalf of adults who are unable to act on their own behalf, manage their own affairs, or who are in immediate danger due to physical or emotional abuse, unsafe or hazardous living conditions, exploitation, neglect or abandonment. Services may include removal of the individual to safer surroundings, authorization for medical treatment and other available services necessary to remove the conditions which have created a threat to life. Included are programs that receive reports of and investigate elder abuse involving noninstitutionalized adults.

### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### ■ Illinois Department on Aging

One Natural Resources Way, Suite 100, Springfield, IL 62702-1271 (866) 800-1409 Toll-free 24/7 Abuse Hotline

# ■ Office of the Inspector General (OIG) - Chicago Office

100 W. Randolph, Suite 4-750, Chicago, IL 60601 (800) 368-1463 Toll-free Abuse Reporting Hotline

# **Adult Residential Treatment Facilities**

Programs that provide a treatment-oriented living experience in a community-based facility for adults who have emotional disturbances and who, because of their

disabilities, are unable to succeed in other placements, but who do not require inpatient psychiatric hospitalization. The service is geared to the specific needs of individual residents and their eventual return to the community as soon as their personal and social adjustment and development permit.

#### **■** Decatur Manor Healthcare

1016 W. Pershing, Decatur, IL 62526 (217) 875-0833 Voice

### New Focus Achievement Center - Danville Care Center, Ltd.

1701 N. Bowman Avenue, Danville, IL 61832 (217) 443-2955 Voice

#### **Advance Medical Directives**

Programs that provide assistance for people who want to use the tools appropriate in their state to express their wishes regarding future medical treatment should they become incapacitated and/or to name the individual they would like to make health care decisions on their behalf. Included are programs that provide copies of necessary forms as well as those that help people complete them.

### ■ Compassion & Choices

PO Box 101810, Denver, CO 80250-1810 (800) 247-7421 Toll-free

## **Advocacy**

Programs that intercede on behalf of individuals and/or groups to ensure that they receive the benefits and services for which they are eligible and that organizations within the established service delivery system meet the collective needs of the community; that attempt to marshal public support for a particular issue or cause; or that seek to influence legislation, local ordinances or administrative rulings in order to benefit specific interest groups or achieve specific social, political or environmental goals.

#### **■ CASA of Vermilion and Edgar Counties**

211 N. Walnut Street, Danville, IL 61832 (217) 446-5975 Voice

# ■ Community and Residential Services Authority 100 N. First Street, W-101, Springfield, IL 62777

(877) 541-2772 Toll-free

# ■ Champaign Community Advocacy and Mentoring Resources

No Street Address Available, Champaign, IL 61821

## Guardianship and Advocacy Commission -Chicago Administrative Office

160 N. LaSalle Street, Suite S500, Chicago, IL 60601 (866) 274-8023 Toll-free Central Intake

# ■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007

(217) 344-5433 Voice ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (888) 549-1800 Voice 24-Hour Domestic Violence Hotline

# ■ Illinois Coalition Against Domestic Violence (ICADV)

806 S. College Street, Springfield, IL 62703

# ■ National Coalition Against Domestic Violence (NCADV)

One Broadway, Suite B210, Denver, CO 80203 (303) 839-1852 Voice

#### ■ NAMI Champaign County

No Street Address Available, Champaign, IL 61820 (217) 419-5345 Voice

# ■ Farmworker and Landscaper Advocacy Project 33 N. LaSalle # 900, Chicago, IL 60602 (847) 668-2114 Voice

■ Vermilion County Rape Crisis Center 1630 Georgetown Road, Suite 1, Tilton, IL 61833 (217) 446-1337 Voice 24-Hour Crisis Line

# Affordable Care Act Insurance Information/Counseling

Organizations that provide consumer assistance for individuals and small businesses wanting to purchase private insurance through the marketplaces for themselves or, in the case of employers, for their employees. Their primary responsibility is to facilitate enrollment of consumers in health insurance plans offered through the marketplaces. The Affordable Care Act (ACA) requires the use of trained navigators to provide in-person education, and eligibility and enrollment assistance; and permits the use of trained in-person assisters and application counselors. The operator of the marketplace determines the process for establishing and managing the navigator program. Operations will vary depending on the model selected by the jurisdiction. Choices include a federally operated (or federally-facilitated) marketplace, a federal/state partnership or a state operated marketplace.

### ■ Champaign County Health Care Consumers 44 E. Main Street, Suite 208, Champaign, IL 61820 (217) 352-6533 Voice

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

# **Agricultural Financing**

Programs that provide venture capital, loans or grants or other forms of financial support for individuals or groups who want to establish or expand a farming or ranching enterprise, upgrade equipment or purchase supplies.

■ USDA Farm Service Agency - Vermilion County 1905A US Route 150, Danville, IL 61832-5396 (217) 442-8511 Ext. 2 Voice

### **AIDS/HIV Clinics**

Programs that provide comprehensive medical services on an inpatient or outpatient basis for people who have symptomatic or asymptomatic HIV infections or full-blown AIDS.

■ Champaign-Urbana Public Health District 201 W. Kenyon Road, Champaign, IL 61820 (217) 352-7961 Voice

# **AIDS/HIV Prevention Counseling**

Programs that provide counseling services for individuals at risk for contracting or transmitting the HIV virus with the objective of supporting their ability to make behavior changes that will reduce their risk of acquiring or transmitting HIV. Counseling involves a personal risk assessment, development of a personalized action plan and the decision to seek an HIV test. Individuals who have a history of injection drug use, sex with a person with HIV/AIDS, sex with a man who has sex with other men, sex with an injection drug user, a sexually transmitted disease, or exchanging money or drugs for sex are considered to be at high or increased risk and are targets for prevention counseling.

■ New Directions Treatment Center 153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

## **Alcohol/Drug Impaired Driving Prevention**

Organizations that sponsor a variety of educational programs that attempt to discourage adolescents and adults from driving a motor vehicle while under the influence of alcohol or drugs that have an impact on their reflexes or judgment. The objective of the program is to reduce the incidence of accidents caused by drinking/drug-impaired drivers.

#### ■ MADD - National Office

511 E. John Carpenter Freeway, Suite 700, Irving, TX 75062 (877) 275-6233 Toll-free 877-ASK-MADD

■ SADD - Students Against Destructive Decisions 201 Boston Post Road West, Suite 202, Marlborough, MA 01752 (508) 481-3568 Voice

#### **Alternative Education**

Educational programs at all levels within or outside the

formal education system that provide innovative and flexible instruction, curriculums, grading systems, learning environments or degree requirements, a return to traditional educational values, or other alternatives to the ordinary system of instruction.

### ■ Lincoln's ChalleNGe Academy - Illinois National Guard

205 Dodge Avenue, Rantoul, IL 61866 (800) 851-2166 Toll-free

# ■ Lincoln's ChalleNGe Academy - Region F - Danville

22979 N. Bowman Avenue, Danville, IL 61834 (800) 851-2166 Toll-free

# **Anger Management**

Programs that provide educational and/or therapeutic opportunities for people who are interested in or who need to learn how to deal with their anger in a positive, functional way. Participants may include people who internalize their anger as well as those who act it out verbally or in behavior toward friends, family, children, employers or other people in their lives. Included are court-ordered and voluntary programs for people who are involved in domestic violence or child abuse as well as general workshops for people who are uncomfortable with the way they express their anger.

- Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice
- Crosspoint at the Y 201 N. Hazel Street, Danville, IL 61832 (217) 446-1217 Voice
- Family Life Skills
  20 Poland Road, Danville, IL 61832
  (217) 443-6371 Voice/FAX
- New Directions Treatment Center 153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

### **Animal Adoption**

Programs that place stray and homeless domestic pets with people who are willing to provide for their care; find homes for wild burros, horses or other animals who are being removed from their natural environment; or place retired race horses, show horses, greyhounds and other animals when their racing or show careers have come to an end. Included are websites where animals available for adoption can be listed.

# ■ CARA - Citizens for Animal Rescue and Adoption

609 E. 5th Street, Tilton, IL 61833 (217) 655-4353 Voice

#### ■ Humane Society of Danville

1225 N. Collett Street, Danville, IL 61832 (217) 446-4110 Voice

#### ■ Vermilion County Animal Shelter

14775 Catlin Tilton Road, Danville, IL 61834 (217) 431-2660 Voice

#### **Animal Control**

Programs that pick up and impound or return to their owners domestic animals who have strayed from their homes. Also included are programs that enforce leash laws and animal sanitation ordinances and those that handle complaints regarding domestic animals who have bitten someone or are otherwise making nuisances of themselves. Most animal control programs are unable to handle nuisance wildlife unless the animal is sick or shows symptoms of rabies.

#### ■ Vermilion County Animal Shelter

14775 Catlin Tilton Road, Danville, IL 61834 (217) 431-2660 Voice

### **Animal Shelters**

Programs that provide protection and care for unwanted pets or stray animals, and hold them for a specified period of time to provide an opportunity for owners to claim them prior to offering them for adoption. Included are shelters that euthanize the animals if not adopted within a specified amount of time, as well as "no kill" shelters that will keep the animals until they are adopted.

# ■ CARA - Citizens for Animal Rescue and Adoption

609 E. 5th Street, Tilton, IL 61833 (217) 655-4353 Voice

#### ■ Humane Society of Danville

1225 N. Collett Street, Danville, IL 61832 (217) 446-4110 Voice

### ■ Vermilion County Animal Shelter

14775 Catlin Tilton Road, Danville, IL 61834 (217) 431-2660 Voice

### **Area Agencies on Aging**

Substate organizations authorized under the Older Americans Act of 1965 to develop a comprehensive, coordinated system of community-based services for older adults within their planning and service area. State Units on Aging designate, provide federal and state funding, and monitor operations of AAAs. Eight states and the District of Columbia do not have AAAs and, therefore, serve the roles of both state and area agency. AAA's responsibilities include planning; development of local funding resources; and contracting with local service provider organizations to provide authorized services which include information and referral/assistance, outreach, case/care management, escort, transportation, homemaker/chore, personal care, home repair and rehabilitation, home delivered meals,

congregate meals, adult day care, elder abuse prevention, nursing home ombudsman, legal assistance, employment and training, health promotion and disease prevention and senior centers as well as services that support caregivers including respite care, counseling and education programs. AAAs may provide a number of other services in situations where local service provider options are limited.

■ East Central Illinois Area Agency on Aging 1003 Maple Hill Road, Bloomington, IL 61705-9327 (309) 829-2065 Ext. 201 Voice

# **Assisted Living Facilities**

Residential facilities specially constructed or converted to combine housing and supportive services in a "homelike" environment with the goal of maximizing the individual functioning and autonomy of residents. Assisted living facilities generally have private apartment-style accommodations with walk in showers, wide doors for wheelchair access, emergency pull cord systems and other special amenities; and offer the individualized array of personal care services which will allow each resident to function as independently as possible. Services vary from facility to facility, but usually include three meals a day with special diets, as required; housekeeping and linen services; personal laundry; social and recreational activities; transportation to medical appointments, stores and community services; money management assistance; assistance with toileting, bathing, grooming, dressing, mobility and other activities of daily living; medication management and administration; therapy and pharmacy services; and wellness and exercise programs. Assisted living facilities may be licensed by the state or may not require a license depending on the area in which they are located.

#### ■ Bowman Estates of Danville

1968 N. Bowman Avenue, Danville, IL 61832 (217) 431-4200 Voice

### **Assistive Technology Equipment Loan**

Programs that enable individuals who have physical or sensory limitations to borrow the assistive technology products they require at no charge. Loans may be long or short-term in nature and the devices are returned once the agreed-upon period of time has elapsed.

# ■ Illinois Assistive Technology Program

1020 S. Spring Street, Springfield, IL 62704

# Assistive Technology Information

Programs that provide information about cognitive/learning aids, control and signaling aids, daily living aids, hearing augmentation aids, mobility aids, prosthetic/orthotic/seating devices, recreational aids, speech aids, and/or visual/reading aids which enables potential users to evaluate their alternatives and make informed choices.

■ Illinois Assistive Technology Program 1020 S. Spring Street, Springfield, IL 62704

# At Risk/Homeless Housing Related Assistance Programs

Programs authorized under federal or state legislation or local government initiatives that provide financial assistance and supportive services for individuals and/or families who are homeless or at risk for homelessness. Included are prevention programs that help people at imminent risk for homelessness preserve current housing or secure alternative housing; diversion programs that help people actively seeking shelter to identify and access viable alternatives including shared housing arrangements and transitional housing/shelter; and rapid re-housing programs that help people who are already homeless move as quickly as possible into permanent housing. Services may include case management, rental deposits, rent assistance, utility deposits, housing search assistance, moving expenses, expenses related to non-shelter temporary housing in situations where permanent housing has been secured but is currently unavailable, and other costs the family may incur in the process of acquiring or maintaining housing. Allowable activities, eligibility criteria and other requirements vary depending on the jurisdiction, the funding source and the focus of the program.

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 278-9897 Voice

#### **Audiological Evaluations**

Programs that establish the nature and extent of an individual's hearing loss in order to devise an appropriate treatment plan. Evaluations may include pure tone and speech audiometry which measure hearing in terms of reception of calibrated test tones or spoken words which are presented at controlled levels of intensity; impedence tests which measure the integrity of the middle ear system and rule out conductive pathology; and auditory brain stem tests which utilize equipment similar to an EKG to measure neurological activity in response to auditory stimuli.

# ■ Carle Expanding Children's Hearing Opportunities - Pediatric Hearing Center

805 W. Park Street, Urbana, IL 61801 (217) 383-4375 Voice

### **Babysitting Instruction**

Programs that provide opportunities for young people to learn the basic skills and emergency procedures that are required for the care of infants and small children. Some programs provide certificates for individuals who successfully complete the course.

## American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

# **Bereavement Counseling**

Programs that provide emotional support, problem-solving assistance, information and guidance for people who have recently lost a loved one. Included are counseling programs for widows and widowers, children who have lost a parent, parents who have lost a child and people who are in other similar situations.

#### ■ Center for Loss & Healing

3940 N. Vermilion, Danville, IL 61834 (217) 442-5203 Voice

■ Presence Home Care and Hospice - Champaign

1501 Interstate Drive, Suite C, Champaign, IL 61821 (217) 353-3400 Voice

Hospice

#### **Better Business Bureaus**

Nonprofit organizations sponsored by private, local businesses which provide general information about products or services, reliability reports, background information regarding local businesses and records of the companies' complaint handling performances. Most Better Business Bureaus accept complaints against businesses and help to resolve disputes through mediation or binding arbitration utilizing volunteer arbitration panels.

#### ■ Better Business Bureau of Central Illinois

112 Harrison Street, Peoria, IL 61602

### **Birth Certificates**

Programs that maintain and, where appropriate, provide copies of birth certificates, i.e., documents which certify the date and place of a person's birth as well as his/her parentage. Available in most jurisdictions are authorized copies which are required to obtain a driver's license, passport, Social Security card and other services related to an individual's identity; and informational copies which cannot be used to establish a person's identity. Only individuals designated by law have access to authorized copies of a person's birth certificate.

#### ■ Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

## **Birth Control**

Programs that provide permanent or temporary measures by which an individual can prevent conception.

# ■ Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

### **Blood Donor Stations**

Locations, often established by blood banks, where people can come to donate blood.

# American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

## **Book Distribution Programs**

Programs that make books available to people who want and/or need them, either at a discount or no charge. Included are book exchange programs that allow people to swap books they have read for new ones; programs that provide books for children and/or young adults as a means of encouraging their interest in reading, often working in cooperation with local schools and libraries; and book giveaways or low cost book sales that target other populations.

### ■ United Way of Danville Area, Inc.

28 W. North Street, Suite 102, Danville, IL 61832 (217) 442-3512 Voice

### **Boys/Girls Clubs**

Programs that provide a wide range of supervised recreational activities and delinquency prevention services for children and youth of all ages and backgrounds, but particularly for disadvantaged youth, through membership in boys and/or girls clubs. Club members are entitled to use recreational facilities and may have access to counseling, tutorial services, employment assistance, gang programs, drug abuse and alcoholism prevention and other activities and services that direct their energies toward positive social goals and facilitate healthy personality development.

#### ■ Boys & Girls Club of Danville

850 N. Griffin Street, Danville, IL 61832 (217) 446-4315 Voice

### **Breastfeeding Support Programs**

Programs that provide information and instruction concerning appropriate techniques for nursing an infant for expectant parents or new mothers.

#### ■ La Leche League of Champaign-Urbana

No Street Address Available, Mahomet, IL 61853 (217) 725-8060 Voice Jodi

# **Burial Services**

Programs that provide interment services including preparation of interment space (grave site, crypt or niche) and arrangements for graveside ceremonies (committal services) which are held at the place of interment for individuals who have died. A person's remains may be interred immediately after death (immediate burial) or following formal viewing, visitation and/or a formal ceremony. Included are programs that provide simple and dignified services at little or no cost; programs that provide funding for the burial or cremation of unidentified or unclaimed deceased persons, individuals with no immediate family who die without leaving an ascertainable estate sufficient to pay all or a part of the person's burial expenses, or individuals whose immediate family members are unable to pay for the burial; and programs that provide full cost burial services.

### Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

# **Cancer Clinics**

Programs that provide comprehensive preventive, diagnostic and treatment services on an inpatient or outpatient basis for individuals who have cancer.

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

### ■ Presence United Samaritans Medical Center -Cancer Care Center

806 N. Logan Avenue, Danville, IL 61832 (217) 431-4290 Voice

# **Cancer Detection**

Programs that offer any of a variety of tests which are used to identify people who have some form of cancer which, if caught in an early stage, may be treated with a higher probability of success.

■ Champaign-Urbana Public Health District 201 W. Kenyon Road, Champaign, IL 61820 (877) 811-0193 Toll-free

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

# **Caregiver Counseling**

Programs that provide emotional support, information and guidance in individual and/or group settings for family members, friends, significant others, non-familial caregivers or attendants who are caring for someone who has a serious illness or disability or who is elderly and increasingly unable to provide for his or her own care, and are feeling overwhelmed by their responsibilities and the effect that their caregiving role has had on their lives.

### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

# **Caregiver Training**

Programs that provide training for family members and other informal caregivers which focuses on care-related activities such as medication management, personal care and making the home environment safe and barrier-free as well as on stress management and other techniques to help the caregiver take care of him or herself. The focus of the training is on building the skills and capacity of the caregiver to manage their caregiving role. Some programs include a caregiver assessment, development of an individualized plan that focuses on the caregiver, setting goals and establishing a routine for ongoing support for the caregiver.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### **Case/Care Management**

Programs that develop plans for the evaluation, treatment and/or care of individuals who, because of age, illness, disability or other difficulties, need assistance in planning and arranging for services; which assess the individual's needs; coordinate the delivery of needed services; ensure that services are obtained in accordance with the case plan; and follow up and monitor progress to ensure that services are having a beneficial impact on the individual. Case management is a collaborative process characterized by communication, advocacy and resource management to promote high quality, cost-effective interventions and outcomes.

- Champaign-Urbana Public Health District 201 W. Kenyon Road, Champaign, IL 61820 (217) 352-7961 Voice
- ALS Association, Greater Chicago Chapter 220 W. Huron Street, Suite 4003, Chicago, IL 60654 (855) 932-0002 Toll-free

## ■ Community Resource & Counseling Center

1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

# ■ Champaign County Regional Planning Commission

1776 E. Washington Street, Urbana, IL 61802 (217) 328-3313 Voice Main Line

# ■ Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

# ■ Center for Youth and Family Solutions - Danville

102 N. Robinson Street, Danville, IL 61832 (217) 443-1772 Voice

#### ■ Molina Healthcare of Illinois

1520 Kensington Road, Suite 212, Oak Brook, IL 60523 (855) 766-5462 Toll-free

Member Services - Medicaid Integrated Care Program

## **■ CRIS Healthy Aging Center**

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### ■ Presence Covenant Medical Center - Center for Healthy Living

410 E. University Avenue, Suite 200, Champaign, IL 61820

(217) 337-2022 Voice

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

#### ■ PATH - Providing Access To Help

201 E. Grove Street, Suite 200, Bloomington, IL 61701 (309) 834-0549 Voice Lori Kimbrough

#### **Cell Phones**

Programs that pay for or provide cellular phones, i.e., electronic devices that are used for mobile telecommunications (mobile telephone, text messaging or data transmission) over a cellular network of specialized base stations known as cell sites. Also included are programs that furnish smartphones, i.e., mobile phones with advanced capabilities such as Wi-Fi and e-book reader features that function more like miniature computers with phone capabilities. Some programs limit their cell phone provision service to special targeted populations such as victims of domestic abuse or others in

vulnerable situations who are authorized to use the phones in emergency situations only.

#### **■** Access Wireless

One Levee Way, Suite 3106, Newport, KY 41071 (800) 464-6010 Toll-free Application Questions

#### ■ SafeLink Wireless

PO Box 220009, Milwaukie, OR 97269 (800) 723-3546 Toll-free Enrollment and Plan Changes Support

## **Centers for Independent Living**

Consumer controlled, community based, cross disability, nonresidential agencies designed and operated within a local community by individuals with disabilities that provide an array of independent living services. All CILs provide four core services: information and referral, independent living skills training, peer counseling, and individual and systems advocacy. In addition, many CILs also offer transportation services, mobility training, personal assistance, housing and home modifications, recreation services, vocational programs, assistance in obtaining assistive technology equipment and other individualized services designed to increase and maintain independence.

■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

# **Charities/Grantmaking Organizations**

Organizations that solicit contributions, endowments and other financial support from public and private sources which are used directly by the organization to provide human services for eligible residents of the community or which are utilized to provide the total or supplementary financial support for human service programs of community agencies and organizations. Also included are governmental and quasi-governmental entities that manage the allocation of public monies to public and private human service providers.

#### ■ March of Dimes, Illinois Chapter

100 S. State Street Floor 4, Chicago, IL 60603 (312) 435-4007 Voice

#### ■ United Way of Danville Area, Inc.

28 W. North Street, Suite 102, Danville, IL 61832 (217) 442-3512 Voice

#### ■ Vermilion County Mental Health Board

200 S. College Street, Suite A, Danville, IL 61832 (217) 443-3500 Voice

#### ■ Memorial Affiliate of Susan G. Komen

4700 N. University Street, Suite 91, Peoria, IL 61614-5849 (309) 691-6906 Voice

#### Child Abuse Counseling

Programs that provide therapeutic interventions for individuals and/or families who are experiencing child abuse including abandonment, neglect, or emotional, physical or sexual abuse by a parent, guardian, or other family or extended family member whom the child trusts and who is in a position of power over the child. Counseling is offered in a variety of settings and may include individual, conjoint, family and group therapy sessions for the child, the abusing or non-abusing parent(s) and siblings. Separate sessions may be available for young children who have been victimized and for older children in their teens.

### ■ HopeSprings Counseling Services

701 Devonshire Drive Suites B16-18, Champaign, IL 61820 (217) 531-2360 Voice

#### **Child Abuse Hotlines**

Programs that provide immediate assistance for parents who have abused or fear they may abuse their children with the objective of defusing the parent's anger and frustration and ensuring the child's future safety through referrals for ongoing support and treatment. Also included may be services for abused children and concerned others who are in need of advice, guidance and/or emotional support. Hotline staff are generally available via the telephone, email, live chat, texting and/or instant message (IM).

## ■ Child Abuse Hotline - Springfield Headquarters

406 E. Monroe Street, Springfield, IL 62701-1498 (800) 252-2873 Toll-free Child Abuse Hotline (1-800-25-ABUSE)

### Child Abuse Reporting/Emergency Response

Programs that accept and respond to reports of child abuse or neglect. Services include assessment of the initial referral, assignment of an appropriate response time, consultation with the family to determine the nature of the problem and do initial case planning, and emergency placement services if the child is removed from the family by the police.

# ■ DCFS - Vermilion County/Iroquois County

401 N. Franklin Street, Danville, IL 61832 (217) 443-3200 Voice

# ■ Department of Children and Family Services (DCFS)

406 E. Monroe Street, Springfield, IL 62701-1498 (800) 252-2873 Toll-free 24-hour Abuse/Neglect Reporting Hotline

# **Child and Adolescent Psychiatry**

Programs that are staffed by licensed physicians who specialize in the prevention, diagnosis and treatment of disorders of thinking, feeling and behavior affecting children, adolescents and their families. Services include an assessment that involves a detailed exploration of current concerns about the child or adolescent's emotional or behavioral problems, physical health and development, history of parental care (including possible abuse), family relationships and any history of parental/familial mental illness; and a variety of treatment options that may include psychotherapy, medication and/or consultation with other physicians or professionals from schools, juvenile courts, social agencies or other community organizations.

### Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

# **Child and Adult Care Food Programs**

A program that provides supplementary nutrition in the form of healthy meals and snacks for preschool and school-age children and adults receiving day care. Licensed child care centers, Head Start programs, family day care homes, adult day care centers and homeless shelters serving families are eligible to participate and are reimbursed for a portion of the meals served. In the United States, the program is administered at the federal level by the Food and Nutrition Service (FNS) of the U.S. Department of Agriculture.

#### ■ Association for Child Development

4415 W. Harrison Street, Suite 535, Hillside, IL 60162 (708) 236-0863 Voice

#### **Child Care Centers**

Programs that are licensed to provide supervised care within designated facilities for children during some portion of a 24-hour day. Staff for approved day care centers must meet defined educational requirements; the program must ensure specified adult/child ratios; and the facility must meet building, fire and zoning codes. Services may include recreational and developmental activities and snacks and/or meals, as appropriate.

#### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (217) 446-1217 Voice

# **Child Care Expense Assistance**

Programs that cover all or part of the cost of child care in public and licensed private child care centers or private family child care homes, usually for low-income families or families which include children with disabilities in situations where parents are working, in school or in a training program. Also included are programs that pay the costs of in-home or out-of-home child care when the parent is receiving diagnostic tests, undergoing medical treatment, is hospitalized or needs to be out of the house for other reasons; and those that provide financial assistance to families with young children to help cover

some of the costs of a parent staying home to care for their child.

#### **■ Child Care Resource Service**

905 S. Goodwin Avenue, Urbana, IL 61801 (800) 325-5516 Toll-free

### **Child Care Provider Referrals**

Programs that provide statewide and community-based services that are designed to improve the availability and quality of child care. These programs maintain lists of child care resources and link families who are in need of child care services with child care centers, licensed family child care homes and other organization-based providers; provide information that helps families become good consumers of child care services; recruit new child care providers to expand the availability of the service locally; provide training and technical assistance for providers; and collect and disseminate data which document the demand for child care services and the current availability of child care resources. Some programs may also make referrals to preschools and many provide referrals to children's play groups.

#### ■ Child Care Resource Service

905 S. Goodwin Avenue, Urbana, IL 61801 (800) 325-5516 Toll-free

# **Child Care Provider Training**

Programs that provide pre-service or in-service training for individuals entering or currently involved in the delivery of child care services in any of a variety of child care settings. The training may focus on the elements of a safe and healthy environment, childhood development, behavior management, inclusion of children with special needs and developmentally appropriate practices.

#### **■ Child Care Resource Service**

905 S. Goodwin Avenue, Urbana, IL 61801 (800) 325-5516 Toll-free

# **Child Kidnapping Prevention**

Programs that attempt to reduce the incidence of child abduction through a variety of educational interventions which may focus on children of various ages, parents, people who work with families and/or the community at large. Delivery formats may include fact sheets, safety tip lists and other informational materials; individual or group educational sessions; and general media campaigns.

#### ■ Child Find of America, Inc.

No Street Address Available, New Paltz, NY 12561 (800) 292-9688 Toll-free 1-800-A-WAY-OUT

# **Child Passenger Safety Education**

Programs that are designed to increase public awareness of the measures that people can take to protect children

from preventable injuries and fatalities sustained in and around automobiles. Included are programs that provide information about laws which relate to the use of child passenger safety seats to restrain infants and young children who are riding as passengers in motor vehicles, which stress the importance of child passenger safety measures and/or which make available information about the relative merits of different types of child passenger safety seats; and those that address safety issues such as heat stroke, hypothermia, carbon monoxide poisoning, runaway vehicles, carjacking/abduction, trunk entrapment, self-release from car seat and other problems that may occur when young children are left unattended in a vehicle.

# ■ Red, White, & Blue Child Passenger Safety Team

1111 N. Griffin Street, Danville, IL 61832 (217) 443-1435 Voice

# **Child Passenger Safety Seat Inspections**

Programs, often offered by police and fire personnel, that conduct inspections which offer guidance regarding child passenger safety seats and the law, choosing a car seat that is appropriate for a particular child's height and weight, correct car seat installation and restraining a child in a car seat.

# ■ Red, White, & Blue Child Passenger Safety Team

1111 N. Griffin Street, Danville, IL 61832 (217) 443-1435 Voice

# **Child Passenger Safety Seats**

Programs that pay for, provide and/or install car seats that can be used to restrain infants or young children who are riding as passengers in motor vehicles. Also included are programs that provide booster seats for older children or provide referrals to organizations that provide the seats or the safety checks.

# ■ Red, White, & Blue Child Passenger Safety Team

1111 N. Griffin Street, Danville, IL 61832 (217) 443-1435 Voice

### **Child Sexual Abuse Counseling**

Programs that specialize in the treatment of children and youth who are coping with the trauma of child sexual abuse which occurs when an adult, older adolescent or another child threatens, forces or manipulates a child into sexual activity abusing the relationship of power and authority that adults have over children. Sexual abuse includes sexual kissing, touching, fondling a child's genitals, oral, anal or vaginal intercourse and incest (sexual intercourse between an adult family member and a child or between siblings) as well as behaviors that don't involve contact such as genital exposure ("flashing"), intentionally engaging in sexual activity in front of a child, verbal pressure for sex, and sexual exploitation for purposes of prostitution or pornography. Child sexual

abuse can take place within the family by a parent, step-parent, sibling or other relative; or outside the home by a friend, neighbor, child care provider, teacher or stranger. Separate counseling sessions may be structured for young children who have been victimized and for older children in their teens.

## ABC Counseling and Family Services - Champaign

313 N. Mattis, Suite 115, Champaign, IL 61821 (217) 403-0790 Voice

## ■ HopeSprings Counseling Services

701 Devonshire Drive Suites B16-18, Champaign, IL 61820 (217) 531-2360 Voice

## **Child Support Assistance/Enforcement**

Programs that provide assistance which helps to ensure that parents fulfill their mutual obligation to financially support and provide health care for their children. Included are services for people who want to locate an absent parent; establish paternity; establish a child support order; request that the non-custodial parent provide health insurance for a child in conjunction with a child support order; change the amount of a child support award; dispute a child support award; or enforce payment of child support monies in cases where the supporting parent is delinguent in paying or refuses to pay or make health insurance arrangements altogether. Child support is money paid by one parent to another for the maintenance, including the education, of their children following the dissolution of their marriage or other relationship. Non-custodial parents enrolled in an insurance plan at work may be required to include the child under this coverage while those not covered by any insurance plan may be required to obtain medical coverage, if available at a reasonable cost. Child support assistance/enforcement may be provided by private attorneys, legal clinics, family law facilitators' offices or child support enforcement programs which are available in all states, often as a component of the district attorney's office.

# Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (800) 447-4278 Toll-free Child Support Hotline

# Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (800) 447-4278 Toll-free Child Support Hotline

#### **Children's Hospitals**

Health care facilities staffed by physicians, nurses and support staff with training in pediatrics that provide specialized care in an inpatient setting for infants, children and adolescents who are ill or injured.

## ■ Shriners Hospitals for Children

2900 Rocky Point Drive, Tampa, FL 33607 (800) 237-5055 Toll-free Patient Referral/Eligibility Information

# <u>Children's/Adolescent Residential Treatment</u> Facilities

Programs that provide a therapeutic living environment in a community-based facility for emotionally disturbed, severely learning disabled, delinquent, pre-delinquent and/or abused children and youth who, because of the severity of their problems, are unable to adjust to other placements but do not require inpatient psychiatric hospitalization. Services include crisis stabilization, initial and continuing bio-psychosocial assessment, care management, medication management, therapy and mobilization of family support and community resources in the context of a comprehensive multidisciplinary treatment plan. Residents often attend on-grounds schools or public special education classes and receive services that are geared to their individual needs and the goal of returning to their own or their foster families.

# ■ Baptist Children's Home and Family Services 949 County Road 1300 N., Carmi, IL 62821

(618) 382-4165 Voice Residential Care

#### ■ Cunningham Children's Home

1301 N. Cunningham Avenue, Urbana, IL 61802 (217) 367-3728 Voice

# **City Departments/Offices**

Divisions of city, town, township, borough, village or other local government units that are responsible for overseeing the delivery of designated services to the public and managing other municipal government functions.

#### ■ City of Danville Official Website

17 W. Main Street, Danville, IL 61832 (217) 431-2200 Voice

#### ■ City of Hoopeston Official Website

301 W. Main Street, Hoopeston, IL 60942 (217) 283-5833 Voice

#### ■ Georgetown City Hall

208 S. Walnut Street, Georgetown, IL 61846 (217) 662-2525 Voice

### **Clothing**

Programs that pay for or provide new or secondhand clothing. Included are clothing exchange programs.

# ■ Hoopeston Multi-Agency Service Center, Inc.

206 S. First Street, Hoopeston, IL 60942 (217) 283-5544 Voice

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### ■ Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-4031 Voice Emergency Assistance

# ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

# **College/University Entrance Support**

Programs that provide information and guidance for high school students and others who are preparing for or in the process of choosing and applying for admission to a college, university or other postsecondary institution. Assistance may include information about various college/university programs and their requirements, advice on college/university selection, suggestions regarding high school classes students should take to best qualify for the school of their choice, information and counseling regarding financial aid, assistance in completing necessary application forms and supporting materials such as application essays, and advice regarding the scheduling of SATs/ACTs. The objective of most college/university entrance support programs is to help students select the most appropriate institution and present their credentials in a way that heightens their chances of having their application accepted. Included are programs that sponsor fairs where representatives from a broad range of postsecondary institutions are available to meet with prospective students and discuss course offerings, admission and financial aid requirements, college/university life in general and other information that is pertinent to the selection process.

### ■ Illinois Student Assistance Commission 1755 Lake Cook Road, Deerfield, IL 60015-5209

(800) 899-4722 Toll-free

# **Commodity Supplemental Food Program**

A federally funded program that works to improve the health of elderly people age 60 and older who meet income eligibility requirements by supplementing their diets with nutritious USDA commodity foods. The program provides food and administrative funds to states, typically departments of health, social services, education or agriculture. The state agencies store CSFP food and distribute it to local public and private, nonprofit organizations that determine the eligibility of applicants, distribute the food, and provide nutrition education.

#### **■** Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-6991 Voice

### **Communicable Disease Control**

Programs that protect the public health through comprehensive efforts to track the incidence and distribution of disease in the population and prevent, control and eradicate vaccine-preventable diseases, vector and food-borne illnesses, diseases that are transmitted person-to-person and other diseases that are spread by direct or indirect contact. Activities include routine surveillance of communicable disease activity, assessment of the community immunization level through school records and immunization studies, investigation of epidemic outbreaks, reporting of cases of infectious diseases to the proper authorities and taking appropriate measures such as isolation and contact tracing/notification to prevent disease transmission.

# ■ CDC - Centers for Disease Control and Prevention

1600 Clifton Road, Atlanta, GA 30329-4027 (800) 232-4636 Toll-free (1-800-CDC-INFO)

## ■ Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

# **Community Clinics**

Consumer-based, community-controlled, nonprofit outpatient facilities that provide basic health care including physical examinations, immunizations, family planning, nutrition assistance and diagnosis and treatment of common ailments for low income people, people who are homeless or uninsured/underinsured or other medically underserved populations that are geographically, economically and culturally challenged. Services are generally provided on an ability-to-pay basis. In the U.S., most community clinics are part of the network of Federally Qualified Health Centers, and many are known as "free clinics".

# ■ Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

# ■ Champaign County Christian Health Center

1400 W. Park Street, Ste. C160 Corner of Wright and Church Streets, Urbana, IL 61801 (217) 402-5683 Voice Appointment Line

# ■ Community Resource Center - Urbana Satellite Clinic

1400 W. Park, Building #3, Urbana, IL 61801 (217) 356-1558 Voice

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

#### ■ Promise Healthcare on Walnut

801 N. Walnut, Champaign, IL 61820 (217) 693-4660 Voice

# **Community Colleges**

Public postsecondary educational institutions, commonly organized into two-year programs, which offer instruction that has been adapted in content, level and schedule to meet the needs of the community in which they are located. Community colleges (also known as junior colleges) generally offer a comprehensive curriculum which includes basic liberal arts and sciences with transfer, occupational, general education and adult education components. The program awards an Associates in Arts (A.A.) certificate to those who successfully complete the requirements.

#### ■ Danville Area Community College

2000 E. Main Street, Danville, IL 61832-5199 (217) 443-3222 Voice

# **Community Disaster Education**

Programs, activities and materials provided by organizations like the American Red Cross and the Federal Emergency Management Agency (FEMA) that educate the public and help individuals and families prepare in advance for a major disaster or large-scale emergency that disrupts the normal functioning of a community. Community disaster education provides general planning and safety information for a variety of risks including fires, floods, earthquakes, hurricanes, tornadoes, heat waves and winter storms; and delineates concrete steps that people can take to inform themselves of the disasters most likely to occur in their area, develop and practice a disaster plan, purchase emergency supplies, secure their property and be ready to work as a team with family members and neighbors when an incident occurs.

# American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

### **Community Mental Health Agencies**

Community-based outpatient facilities that offer individual, group, conjoint and family counseling, therapy groups, medication and other mental health services for community residents, especially those who are indigent, who have acute or chronic psychiatric disorders or who may be experiencing difficulty resolving personal or interpersonal conflicts or making personal adjustments to stressful life situations such as separation, divorce, loss of a spouse or a child, poor health, unemployment, family violence, delinquency or substance abuse. Included may

be city and county-operated and nonprofit facilities.

# ■ Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

# ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

## **Comprehensive Job Assistance Centers**

One-stop centers that provide an array of employment and training services in a convenient, easily accessible location. Services may include job counseling, testing and assessment; resume preparation assistance, interview training and other prejob guidance services; job matching and referral; unemployment insurance and job registration; labor market and career information; information on financial aid for education and training; and referral for job training, transportation, child care, personal and financial counseling, health care and other human services resources in the community.

# ■ Land of Lincoln Goodwill Industries - Danville Store

904 N. Gilbert Street, Danville, IL 61832 (217) 220-6548 Voice Retail Store

#### ■ Vermilion County Works

407 N. Franklin Street, Suite B, Danville, IL 61832 (217) 442-0296 Voice

#### **■** WorkSource Enterprises

3713 N. Vermilion Street, Danville, IL 61832 (217) 446-1146 Ext. 15 Voice (217) 446-1146 Ext. 23 Voice (217) 446-1146 Voice

#### ■ Illinois Migrant Council - Central Region

No Street Address Available, Champaign, IL 61826 (312) 663-1522 Voice

### **Computer Distribution Programs**

Programs that pay for or provide personal computers, computer software and/or necessary peripherals.

#### ■ Comcast Internet Essentials

No Street Address Available, Bloomington, IL 61701 (855) 846-8376 Voice

## **Congregate Meals/Nutrition Sites**

Programs that provide hot meals on a regular basis primarily for older adults who may be at risk for nutritional deficits and social isolation without assistance. Congregate meals are often combined with recreational, educational and social activities, and programs may include access to health services and/or information. Some programs are also open to caregivers, spouses,

and/or adults with disabilities.

### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

# **Constitutional/Civil Rights Groups**

Organizations that work to protect the rights of people guaranteed by the U.S. Constitution, and which promote the passage and enforcement of laws and other social measures that extend individual rights or more effectively protect them. These rights include constitutional guarantees, such as the right to bear arms, freedom of speech and freedom of the press, as well as civil rights which protect all citizens from discrimination based on race, color, religion, gender or national origin in the areas of voting, education, employment and housing; in the use of facilities and public accommodations; and in the administration of federally assisted or other public programs.

# ■ American Civil Liberties Union (ACLU) of Illinois

180 N. Michigan Avenue, Suite 2300, Chicago, IL 60601

# **Co-Parenting Workshops**

Programs that are specially designed for parents who are separated, in the process of divorcing or have divorced or who never married but have children and who need to develop the knowledge and skills to understand and respond to the special needs their children may have as a result of the divorce/separation and to succeed in their ongoing roles as mother and father despite the fact that they are no longer husband and wife or partners. Topics may include the impact of separation and divorce on families, developmental stages of children and expected reactions to divorce, skills parents can use to minimize stress and help children to cope, guidelines for reducing conflicts and solving custody issues out of court and recognizing when a child needs special help and where to find resources. Co-parenting workshops may also be structured for parents in other situations.

# ■ Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

# **County Departments/Offices**

Divisions of county governments that are responsible for overseeing the delivery of designated services to the public and managing other county government functions.

#### ■ Vermilion County Official Website

7 N. Vermilion Street, Danville, IL 61832 (217) 554-7700 Voice Circuit Clerk

# **County Offices of Emergency Services**

County government offices that have primary responsibility for the coordination of emergency management activities including planning, preparedness, response, recovery and mitigation; and which serve as the central point of contact for receiving reports of incidents that occur within their jurisdiction and for disseminating emergency-related information.

# ■ Vermilion County Emergency Management Agency (EMA)

2507 Georgetown Road, Danville, IL 61832 (217) 443-6010 Voice

### **Court Ordered DUI Evaluations**

Programs that provide a court-ordered assessment of individuals who have been convicted of driving under the influence of drugs and/or alcohol to evaluate the severity of their problem and make a recommendation to the court regarding appropriate treatment.

# ■ Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957

(217) 379-4302 Voice

# ■ New Directions Treatment Center

153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

# ■ Prairie Center Health Systems

718 W. Killarney Street, Urbana, IL 61801 (217) 328-4500 Voice Call for assessment and intake information

# **Credit Counseling**

Programs that provide assistance for people who want to improve their understanding of the consumer credit lending and collections systems, and maximize their skill in using credit. Services may include help in completing credit application forms, understanding how credit information is analyzed, choosing the best credit cards and/or interest rates available, determining how many credit cards can be managed, protecting one's credit information, communicating with creditors, improving poor credit reports and associated credit scores, eliminating credit card debt and dealing with other credit card issues.

# ■ InCharge Debt Solutions

5750 Major Boulevard, Suite 300, Orlando, FL 32819 (800) 565-8953 Toll-free

# **Crime Victim Support**

Programs whose objective is to help victims of crimes and their families recover from the trauma of their experience, get medical assistance when required, make their way through the legal system, have an opportunity to provide input to parole or clemency hearings, take appropriate steps, where relevant, to avoid becoming re-victimized, access the benefits to which they are entitled and rebuild

their lives.

## Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (800) 228-3368 Toll-free Crime Victims Assistance Line

#### ■ Vermilion County State's Attorney

7 N. Vermilion Street, Danville, IL 61832 (217) 554-7750 Voice

### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### **Crisis Intervention**

Programs that provide immediate assistance for people who are in acute emotional distress; who are or perceive themselves to be in life-threatening situations; who are a danger to themselves or to others; or who are hysterical, frightened or otherwise unable to cope with a problem that requires immediate action. The objective of crisis intervention is to defuse the critical nature of the situation, ensure the person's safety, and return the individual to a state of equilibrium in which he or she is capable of identifying and seeking solutions to the problem.

### **■** Community Resource & Counseling Center

1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice Business Hours

### **■** Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

# ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832

# ■ 1-800-273-TALK - National Suicide Prevention Lifeline

Mental Health Association New York City 50 Broadway, 19th Floor, New York, NY 10004 (800) 784-2433 Toll-free 1-800-SUICIDE (alternate number)

#### **■** Crisis Text Line

No Street Address, New York, NY 10001

### ■ State of Illinois AIDS/HIV & STD Hotline

3656 N. Halsted Street, Chicago, IL 60613 (800) 243-2437 Toll-free (800-AID-AIDS)

# **Crisis Intervention Hotlines/Helplines**

Programs that provide immediate access to support and advice for people who are in distress with the objective of defusing the emotional impact of the crisis, ensuring the person's safety and helping the person to take the next steps toward resolving the problem. Hotlines/helplines are generally staffed by trained volunteers who are available via the telephone, email, live chat, texting and/or instant message (IM).

# ■ 1-800-273-TALK - National Suicide Prevention Lifeline

Mental Health Association New York City 50 Broadway, 19th Floor, New York, NY 10004 (800) 784-2433 Toll-free 1-800-SUICIDE (alternate number)

#### **■** Crisis Text Line

No Street Address, New York, NY 10001

# ■ State of Illinois AIDS/HIV & STD Hotline

3656 N. Halsted Street, Chicago, IL 60613 (800) 243-2437 Toll-free (800-AID-AIDS)

### Day Camps

Programs that provide creative recreational experiences in cooperative indoor and/or outdoor group living for children, usually age four to 13, or adults who are transported to the site each morning and who return to their homes at the end of each day. Transportation may be provided by the program or may be the responsibility of the family.

#### ■ Danville Family YMCA

1111 N. Vermilion Street, Danville, IL 61832 (217) 442-0563 Voice

# **Day Labor**

Programs that provide safe places for day laborers to wait to be picked up or otherwise assist people to obtain skilled or unskilled work that is available and paid for by the day.

#### ■ Labor Ready - Urbana

1720 S. Philo, Suite F, Urbana, IL 61801 (217) 344-6214 Voice

### **Death and Dying**

Organizations or programs which focus on the topic of death and/or the process of dying and which may provide information about death and dying from different historical, philosophical, spiritual, religious, medical or mental health perspectives through classes, workshops, speakers, printed materials, or other modalities which may assist interested people to develop their own way of viewing and dealing with these experiences.

#### ■ Compassion & Choices

PO Box 101810, Denver, CO 80250-1810 (800) 247-7421 Toll-free

# **Death Certificates**

Programs that issue, maintain and, where appropriate,

provide access to or copies of the official documents that certify that an individual has died. Death certificates specify the cause of death and are generally signed by an attending or examining physician. Available in most jurisdictions are authorized copies which may be required to obtain death benefits, claim insurance proceeds, notify Social Security and access other services related to an individual's identity; and informational copies which cannot be used to establish identity. Only individuals designated by law have access to authorized copies of a person's death certificate.

■ Vermilion County Health Department 200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

# **Dental Care**

Programs that specialize in the care of the teeth and associated structures in the oral cavity including the prevention, diagnosis and treatment of diseases of the teeth and gums.

### ■ Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

## ■ Champaign County Health Care Consumers 44 E. Main Street, Suite 208, Champaign, IL 61820 (217) 352-6533 Voice

# ■ Parkland College Dental Hygiene Clinic 2400 W. Bradley Avenue, Room L148, Champaign, IL 61821 (217) 351-2221 Voice

#### ■ SmileHealthy Dental Center

819 Bloomington Road, Champaign, IL 61820 (217) 359-7404 Voice Mobile Clinic

#### ■ SmileHealthy Dental Center

819 Bloomington Road, Champaign, IL 61820 (217) 403-5477 Voice

## ■ HALO Project - Presence United Samaritans Medical Center

812 N. Logan Avenue, Danville, IL 61832 (217) 442-6587 Voice

#### ■ SmileHealthy Dental Center

819 Bloomington Road, Champaign, IL 61820 (217) 359-7404 Voice Mobile Clinic

# **Developmental Assessment**

Programs that provide a comprehensive, structured evaluation of a child's cognitive/intellectual functioning, language and communication skills, independent living

skills, social and emotional development and perceptual/motor functioning in order to identify individuals who show developmental delays, determine the nature and extent of the problem and recommend a course of treatment and care. Developmental assessments are generally offered by a developmental assessment specialist, or a team of professionals that can include a pediatrician, language specialist, audiologist, occupational therapist, child psychologist and child psychiatrist, among others. They involve age-adjusted questions regarding a child's growth, physical movements, behavior, play, and interactions with family members and the rest of the world as well as a series of tests that may include a physical exam, hearing and eye screenings, play observation, and standardized tests that present the child with specific tasks to determine areas of strength and weakness. Developmental assessments are occasionally done for adults. They can also be used to identify individuals who have developmental disabilities such as intellectual disabilities, epilepsy, cerebral palsy, autism and neurological impairments, in order to establish eligibility for state and federally funded programs.

#### ■ Prairieland Service Coordination, Inc.

100 S. Water Street, Suite 220M, Decatur, IL 62523 (217) 362-6128 Voice

# <u>Developmental Disabilities Day Habilitation</u> <u>Programs</u>

Community-based programs that provide long-term personal and social development opportunities within a structured environment for individuals with developmental disabilities who are unable to function independently in social, recreational or employment settings. Services are available on an hourly or daily basis and may include daily living skills instruction, basic education, recreational and social activities, exercises to improve coordination and other forms of developmental support which help participants develop and maintain the functional skills that are required for community involvement, self-advocacy, self-care and employment, if possible.

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

### **Disability Related Libraries**

Libraries that maintain collections of books, magazines and other materials typically found in a public library in formats that are accessible to people who are unable to use regular printed materials because of a visual, physical or other disability; and/or have publications and other materials on disability-related topics. Included are Braille materials; large print resources; captioned and/or described films, videos and DVDs; audio books; and other similar materials that are generally circulated by mail.

# ■ National Library Service for the Blind and Physically Handicapped Regional Library

300 S. Second Street, Springfield, IL 62701 (800) 665-5576 Ext. 1 Toll-free

# **Disability Rights Groups**

Organizations that support the passage and enforcement of laws or other social measures that protect the rights of people who have physical, mental, developmental or learning disabilities and maximize their ability to enjoy the same opportunities, resources and privileges as the mainstream population.

## Guardianship and Advocacy Commission -Chicago Administrative Office

160 N. LaSalle Street, Suite S500, Chicago, IL 60601 (866) 274-8023 Toll-free Central Intake

### **Disaster Relief Services**

Programs that facilitate the exchange of information and/or provide short-term assistance, usually in the form of food, clothing, blankets, temporary shelter, furnishings, small appliances or temporary financial aid, for people who have suffered injuries or incurred losses due to a major disaster or large-scale emergency that disrupts the normal functioning of a community. The objective of disaster relief is to help individuals sustain their lives during the immediate aftermath of the event. NOTE: "Disaster Relief" is a category of services utilized by community human services agencies involved in disaster work. Government organizations do not recognize disaster relief as a formal part of the disaster cycle. Most of the services classified as disaster relief are considered by government to be part of disaster recovery and a few (e.g., disaster welfare inquiries) are categorized as disaster response.

# ■ American Red Cross - Central Illinois - Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (800) 733-2767 Toll-free 1-800-RED CROSS

# Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

Programs that offer a special pricing structure for their own or a broader array of goods and services which may be open to the general public, be available to members only or be restricted to children, older adults or other age groups, people with disabilities (and their accompanying attendants, where applicable) or others designated by the program.

## ■ Habitat for Humanity of Danville ReStore 121 N. Walnut Street, Danville, IL 61832 (217) 442-0004 Voice

# **Disease/Disability Information**

Programs that provide information about the symptoms, preventive measures, screening/diagnostic procedures, causes and origins and/or methods of treatment or management for specific illnesses or disabling conditions; and/or which disseminate information about the latest research with regard to a particular illness or condition. Included are programs that maintain disease registries, i.e., databases that contain information about people who have been diagnosed or have risk factors associated with a specific type of disease and have been treated by or received preventive care interventions from a particular hospital or live within a particular geographic area. Registry information is used by public health authorities to identify and investigate unusual patterns of occurrence of the disease and can help communities plan for and deliver needed medical services. It can also be used to support care management for groups of patients with one or more chronic diseases, such as diabetes, coronary artery disease or asthma (or those with associated risk factors); and to connect people with programs doing medical

### ■ New Directions Treatment Center

153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

# ■ Alzheimer's Association - Illinois Chapter - Bloomington

207 S. Prospect Avenue, Suite 1, Bloomington, IL 61704 (309) 662-8392 Voice

- ALS Association, Greater Chicago Chapter 220 W. Huron Street, Suite 4003, Chicago, IL 60654 (855) 932-0002 Toll-free
- American Cancer Society Eastern Region 2509 S. Neil Street, Champaign, IL 61820 (800) 227-2345 National Toll-free 24-Hour
- Champaign County Down Syndrome Network 1304 W. Bradley Avenue, Champaign, IL 61821 (217) 649-6526 Voice
- Epilepsy Foundation of Greater Chicago Area 17 N. State Street, Suite 650, Chicago, IL 60602 (312) 939-8622 Voice

# **Discount Programs**

# ■ Muscular Dystrophy Association - Central Illinois Office

102 E. Main Street, Suite 201, Urbana, IL 61801 (217) 351-1853 Voice

# American Parkinson Disease Association (APDA) Midwest Chapter

1800 N. Main Street, Suite 215, Wheaton, IL 60187 (630) 933-4392 Voice Main

## **Divorce Mediation**

Programs that provide a neutral third person who facilitates discussion between people involved in a divorce action enabling them to make their own settlement decision. Also included are collaborative family law programs in which couples voluntarily sign a participation agreement binding both to the process and disqualifying their lawyer's right to represent either one in any future family-related litigation. The agreement also allows them to avoid the expense and uncertain outcome of a court case.

■ Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

## **Domestic Violence Hotlines**

Programs that provide immediate assistance for women and men who have experienced domestic abuse which may include steps to ensure the person's safety; short-term emotional support; assistance with shelter; legal information and advocacy; referrals for medical treatment; ongoing counseling and/or group support; and other related services. Hotline staff are generally available via the telephone, email, live chat, texting and/or instant message (IM).

### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (888) 549-1800 Voice 24-Hour Domestic Violence Hotline

### **Domestic Violence Intervention Programs**

Programs that offer classes or groups, sponsor victim panels or provide other interventions which help domestic violence offenders understand and take responsibility for their acts of violence and abuse; realize that their behavior is the result of their desire to gain power and control over their partner's life; and make a decision to stop their abuse by looking at the damaging effects of their actions on their relationships, partners, children and themselves. The group sessions address the tactics of power and control; describe the cycle of abuse; challenge stereotypical gender role expectations; and help abusers identify and articulate their feelings and recognize behavior, emotional and physical cues which signal escalating anger. Participants learn problem solving skills, negotiation and conflict resolution skills, stress management techniques, communication and listening skills and other skills that will

help them develop and maintain positive, healthy partnerships; and may be ordered by the court to attend or self refer. The victim panels provide a venue which enables volunteers who have been subjected to abuse to describe the treatment they have endured and the impact on their lives.

#### ■ Cognition Works, Inc.

507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

#### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (217) 446-1217 Voice

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

# **Domestic Violence Shelters**

Programs that provide temporary emergency shelter for women who have experienced domestic violence/abuse, and for their children. Such facilities usually provide in-house individual, group and family counseling and the full range of secondary services related to domestic violence including referral to appropriate resources. Also included are similar facilities for battered men and those that can accommodate both men and women.

#### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (888) 549-1800 Voice 24-Hour Domestic Violence Hotline

#### **Doula Services**

Programs that offer the services of doulas, women experienced in childbirth who are specially trained to provide continuous physical, emotional and informational support for pregnant women before, during and just after labor and childbirth. The doula helps in the development of a birth plan; provides an objective view of the progress of labor; helps the woman make adjustments if unexpected demands or complications arise; guides her in breathing techniques, positioning, massage and use of the bath, shower, birth ball, hot and cold packs and other comfort measures; communicates with her birth partner; and makes one or more postpartum visits to the family's home following birth to offer guidance and support during the early weeks of parenting. "Doula" is a Greek word for "women helping women".

#### Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

### **Driver Licenses**

Programs that issue permits which provide written authorization for an individual to operate a motor vehicle

on public roads and highways following successful completion of a written and/or driving examination and a vision test. These programs also renew driver licenses that are about to expire, replace driver licenses that are lost or stolen, and process name and address changes.

## Drivers License Examining Station -Champaign County (Champaign)

2012 Round Barn Road, Champaign, IL 61821

# **DUI Offender Programs**

Programs that provide mandated educational, treatment and/or other services for individuals who have been convicted of driving under the influence of alcohol or other drugs including prescription drugs and ordered by the court to seek assistance as part of state efforts to enforce DUI laws. Some DUI offender programs also include families.

# ■ Community Resource & Counseling Center

1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

## **■** Prairie Center Health Systems

718 W. Killarney Street, Urbana, IL 61801 (217) 328-4500 Voice Call for assessment and intake information

# Early Intervention for Children with Disabilities/Delays

Programs that identify infants, toddlers and in some cases, preschoolers who show evidence of or are at risk for lags in physical development, cognitive development, language and speech development, psychosocial development or self-help skills, and provide or coordinate the delivery of an enrichment program in order to minimize the potential for a developmental delay and to meet their current developmental needs. The program may include early identification activities (child find); a developmental evaluation; a review of family concerns, priorities and resources; meetings with the family to develop an individualized family service plan; service coordination to ensure that the individual and his or her family receive needed services which may include but are not limited to physical therapy, occupational therapy, audiology, health/medical services, nursing services, nutrition services, psychological services including specialized play groups or therapy sessions, counseling, speech and language assistance, special instructional services, transportation, and parenting skills development; and ongoing evaluation of the child's progress and his or her changing enrichment needs. Included are "birth to three" programs and federal, state or local programs that address the needs of slightly older children or children not otherwise eligible for "birth to three" programs.

#### ■ Child and Family Connections #16

201 W. Springfield Avenue, Suite 508-509, Champaign, IL 61820 (217) 693-7958 Voice

### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

# **Elder/Dependent Adult Abuse Reporting**

Programs that accept reports of elder and dependent adult abuse or neglect. Services include assessment of the initial report and referral to Adult Protective Services for formal follow-up or other community service providers as appropriate.

### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### ■ Illinois Department on Aging

One Natural Resources Way, Suite 100, Springfield, IL 62702-1271 (866) 800-1409 Toll-free 24/7 Abuse Hotline

# **Emergency Alert**

Programs that ensure that elderly individuals, people who have medical problems or potential allergic reactions to specific drugs, and other isolated or vulnerable individuals who are at risk of health-related crises receive the medical attention they need during an emergency. Also included are programs that offer a means of identifying or locating individuals who may wander away from those responsible for their care and become lost.

# ■ Alzheimer's Association - Illinois Chapter - Bloomington

207 S. Prospect Avenue, Suite 1, Bloomington, IL 61704

(888) 572-8566 MedicAlert & Safe Return Hotline

### **Emergency Communications**

Programs that provide services, often through one or more intermediaries, which enable two or more parties to communicate in emergency situations where normal means of communication are unavailable. Included are individuals (such as amateur radio or CB operators) and organizations (such as Amateur Radio Emergency Service) that provide alternative communications channels following a major disaster or large-scale emergency that disrupts the normal functioning of a community.

# American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (877) 272-7337 Toll-free Emergency Military Communications & Military Family Support

# Emergency Preparedness and Response Planning

Emergency management agencies, health departments and other entities that conduct multi-hazard planning for their communities that will enable them to mitigate, prepare for, respond to or recover from natural disasters, public health crises, terrorist incidents or other emergencies that occur within or have an impact on their area. Emergency planning addresses citizen awareness and self-sufficiency, responder capabilities, interagency cooperation in emergency operations and the roles, responsibilities and activities of public and private organizations and their staffs in all phases of the disaster.

## ■ Vermilion County Health Department 200 S. College Street, Danville, IL 61832

(217) 431-2662 Voice

# English as a Second Language

Programs that offer opportunities for non-English-speaking and limited-English-speaking adults to learn listening, speaking, reading and writing skills with an emphasis on developing the level of communication competence that is essential for adults who are living in a setting in which English is the primary language. Also included are programs that provide English language instruction for younger people.

#### ■ Danville Area Community College

2000 E. Main Street, Danville, IL 61832-5199 (217) 554-1663 Voice Adult Education

# **Exercise Classes/Groups**

Programs that offer a general program of exercise for people who are concerned about maintaining their physical fitness which may include walking, stretching and other similar activities.

# ■ Presence Covenant Medical Center - Center for Healthy Living

410 E. University Avenue, Suite 200, Champaign, IL 61820 (217) 337-2022 Voice

# **Ex-Offender Employment Programs**

Programs that provide comprehensive support services for ex-offenders who need assistance preparing for, finding and retaining paid employment. Services may include vocational assessment; guidance relating to resume preparation, job application letters and questionnaires, interview techniques, appropriate dress and personal-social behaviors that will allow them to get along with employers and co-workers on the job; job skills development support; job placement assistance; limited periods of subsidized employment, where necessary; and/or on-the-job support, as required, by a personal case manager who may visit the individual while at work, meet with the person's supervisor and/or co-workers and provide whatever assistance the ex-offender needs to meet the challenges of entering the workforce and retain his or her position.

#### ■ New Directions Treatment Center

153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

# **Ex-Offender Halfway Houses**

Community-based programs that provide congregate living arrangements and a wide variety of counseling and supportive services for ex-offenders who recently have been released from a correctional facility but who require a gradual transition from that highly structured and supervised way of a life to a relatively free and normal existence in the community.

# ■ Prairie Center Health Systems - Residential Services

122 W. Hill Street, Champaign, IL 61820 (217) 356-7576 Voice

# **Ex-Offender Reentry Programs**

Programs that help people who have been released from a correctional facility make a successful transition to community life. Services generally include an assessment of the individual's needs, discussion of options and short-term case management involving coordination of needed services which may include housing location assistance, job training, job placement and retention services, legal assistance, literacy skills development, GED courses, parenting classes, life skills training, access to food and shelter resources, and other sources of support.

# ■ Illinois Department of Employment Security (IDES) - Champaign

1307 N. Mattis Avenue, Champaign, IL 61826 (312) 793-1597 Voice

■ TASC, Inc. Area 6 - East Central Illinois 116 W. Main Street, Urbana, IL 61801 (217) 344-4546 Voice

### **Expectant/New Parent Assistance**

Programs that provide educational and supportive services for new parents or parents who are expecting a child to prepare them on an emotional and practical level for the impact that a newborn will have upon their lives and relationships. Included are practical information about the care of a new infant such as bathing techniques,

diapering, feeding cycles and infant and childhood illnesses and later, walking, talking, toilet training and other developmental skills; suggestions for sibling preparation; and other techniques for facilitating the addition of the newborn to the family and supporting his or her development as a toddler and young child.

# ■ Pregnancy Resource Center - Champaign 205 E. Wilber Avenue, Champaign, IL 61824

(217) 398-6511 Voice

### ■ Women's Care Clinic

200 W. Williams Street, Danville, IL 61832 (217) 431-0987 Voice

### **Extended Child Care**

Child care centers, family child care homes, schools and recreation centers that provide supervised care for school-age children prior to the beginning and/or following the end of the school day, on school holidays and teacher work/conference days, during school breaks and, in some cases, during the summer when school is not in session in situation where their parents are working or otherwise engaged. While some extended day care programs provide a variety of activities for children in the program, they are not designed to provide specialty instruction such as art or music lessons, or organized sports.

### **■** Danville Family YMCA

1111 N. Vermilion Street, Danville, IL 61832 (217) 442-0563 Voice

#### **Extension Education**

Programs, usually at the college or university level, that offer instructional activities for academic credit beyond the confines of regular classes on campus in order to serve a wider clientele. The courses available through extension are often offered on evenings and weekends and may be identical to those provided in regular university settings, but may include short courses, exhibits, telecourses, correspondence programs, seminars and institutes.

# ■ University of Illinois Extension - Champaign, Ford, Iroquois, Vermilion Counties

801 N. Country Fair Drive, Suite D, Champaign, IL 61821

(217) 333-7672 Voice

# ■ University of Illinois Extension - Vermilion County Branch Office

3164 N. Vermilion Street, Danville, IL 61832 (217) 442-8615 Voice

#### **Extreme Cold Weather Shelters**

Programs that provide overnight accommodations during times of extreme cold for people who are temporarily at risk of exposure due to being homeless.

# ■ Department of Human Services (DHS) - Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

# ■ DRS Office - Danville

407 N. Franklin Street, Suite A, Danville, IL 61832 (217) 446-0230 Voice

# **Extreme Heat Cooling Centers**

Programs that provide air conditioned facilities which are open to the public during dangerously hot weather. Spending a few hours in an air-conditioned environment can bring down the body's core temperature and make it easier to handle the heat. Older and/or frail adults, homeless people, parents with small children and persons with health conditions that may be made worse by the weather should consider spending time in a cooling center, particularly between 1pm and 5pm when temperatures are at their highest. Cooling centers may also have water and other liquids available to protect against dehydration, and some allow pets.

# ■ Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

#### **■ DRS Office - Danville**

407 N. Franklin Street, Suite A, Danville, IL 61832 (217) 446-0230 Voice

# **Eve Care**

Programs that are concerned with maintaining or improving the health of the eyes and their appropriate functioning as the organs of sight.

#### ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

#### ■ Lions of Illinois Foundation

2254 Oakland Drive, Sycamore, IL 60178 (815) 756-5633 Voice

# ■ OneSight

4000 Luxottica Place, Mason, OH 45040 (888) 935-4589 National Toll-free

#### ■ Eye Care America

655 Beach Street, San Francisco, CA 94109 (877) 887-6327 Toll-free

# **Faith Based Counseling**

Programs that specialize in providing therapeutic interventions which focus on helping people relate to and resolve their problems and concerns in the context of their religious/spiritual beliefs. Services are typically provided by ministers, rabbis, priests, imams or lay representatives

of a religious tradition who integrate modern psychological thought and methods with traditional religious training. Included are pastoral counseling programs which are offered in a variety of settings including pastoral counseling centers, inpatient and outpatient mental health facilities and in private practice; chaplaincy services where non-denominational clerics are attached to a secular institution such as a hospital, prison, military unit, school, business, police department, fire department, university or private chapel; and other religious counseling disciplines.

Servants of the Holy Heart of Mary 1425 W. Park Street, Urbana, IL 61801 (217) 337-2211 Voice

## **Family Violence Prevention**

Programs that attempt to reduce the incidence of child abuse, elder abuse and spouse abuse in family settings through a variety of educational interventions which may focus on children of various ages, parents, people who work with families and/or the community at large.

### **■** Family Life Skills

20 Poland Road, Danville, IL 61832 (217) 443-6371 Voice/FAX

# ■ Family Violence Coordinating Council, 5th Judicial Circuit

7 N. Vermilion, Danville, IL 61832-5879 (217) 549-8834 Voice Coordinator

# **Federal Tax Collection Agencies**

The federal program that is responsible for assuring that taxpayers, organizations of taxpayers and organizations which serve taxpayers receive the most current information regarding their tax obligations and rights as established by the federal tax system. Duties include informing the public of its rights and responsibilities; communicating requirements of the law to the public: assisting taxpayers in complying with the laws and regulations; and taking those enforcement actions necessary for fair, effective and impartial tax administration. Activities include ensuring satisfactory resolution of taxpayer complaints; providing taxpayer services and education; determining, assessing and collecting internal revenue taxes; determining pension plan qualifications and exempt organization status; and preparing rulings and regulations to supplement the provisions of the Internal Revenue Code.

■ Internal Revenue Service - Champaign Office 310 W. Church Street, Champaign, IL 61820 (217) 398-5210 Voice

## Financial Management Workshops

Programs that provide educational workshops for

individuals, families, business owners and others that deal with the essentials of money management, asset building and financial independence. The classes may address a wide variety of money management issues including banking services, consumer credit lending, debt consolidation/repayment, bankruptcy, small business development, retirement planning, investment management, savings, risk management, tax and estate law and other similar topics.

#### **■** Econ Illinois

444 E. Hillcrest Drive Suite 230, Dekalb, IL 60115 (779) 777-7727 Voice

### First Aid Instruction

Programs that instruct the public in the basic lifesaving techniques involved in the administration of emergency assistance to individuals who have been injured or otherwise disabled prior to the arrival of trained medical personnel.

## American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

### **Food Pantries**

Programs that acquire food products through donations, canned food drives, food bank programs or direct purchase and distribute the food to people who are in emergency situations. Some pantries deliver food to people whose disabilities or illnesses make it difficult for them to leave home.

### ■ Antioch Food Pantry

311 N. Collett Street, Danville, IL 61832 (217) 442-6802 Voice

#### ■ Crossroads Christian Church

3613 N. Vermilion Street, Danville, IL 61832 (217) 443-4323 Voice

#### ■ Danville Area Food Pantry

141 N. Walnut Street, Danville, IL 61832 (217) 442-4031 Voice

#### ■ First Presbyterian Church

100 N. Franklin Street, Danville, IL 61832 (217) 442-0541 Voice

#### ■ Georgetown Township

1805 N. Main, Georgetown, IL 61846 (217) 662-8649 Voice

#### **■** Grant Township

525 S. Market Street, Hoopeston, IL 60942-5221 (217) 283-5221 Voice

### ■ Holy Family Catholic Church

444 E. Main Street, Danville, IL 61832 (217) 431-5100 Voice Tues & Thurs, 10am-Noon

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### ■ St. James United Methodist Church

504 N. Vermilion Street, Danville, IL 61832 (217) 442-1504 Voice Church, Main Contact

#### ■ St. Paul's Catholic Church

1303 N. Walnut Street, Danville, IL 61832 (217) 442-5313 Voice

### ■ The Rock Food Pantry

20 Poland Road, Danville, IL 61834 (217) 443-6219 Voice

## Food Stamps/SNAP

A federally-funded program administered locally by the county or the state that enables low-income and indigent households to obtain an electronic benefit transfer (EBT) card similar to a bank debit card which can be used in most grocery stores to purchase food. Approved households are entitled to purchase a designated amount of food utilizing their cards based on net income and household size. Benefits are generally available in an EBT account within 30 days from the date an application was filed. Expedited food stamps are available within seven days for people who are in an emergency situation and whose income and spendable resources for that month are within specified limits.

## ■ Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

# **Food Vouchers**

Programs that supply food coupons which can be exchanged in designated grocery stores, supermarkets and/or farmers markets for food products. The vouchers are generally provided to low income individuals and families on an occasional or ongoing basis, but may also be available to other specified populations; and may be issued in paper or electronic formats.

#### ■ Newell Township

19 E. Liberty Lane, Danville, IL 61832 (217) 446-1321 Voice Township Office

## **Foster Home Licensing**

Programs that establish and enforce health, safety and program standards for foster homes, review applications for licenses, issue or deny licenses, inspect facilities for compliance with requirements and revoke licenses or bring disciplinary action for noncompliance.

# ■ Center for Youth and Family Solutions - Danville

102 N. Robinson Street, Danville, IL 61832 (217) 443-1772 Voice

# ■ Lutheran Social Services of Illinois - Danville Office

605 N. Logan, Danville, IL 61832 (217) 446-6673 Voice

#### **Foster Home Placement**

Programs that link individuals who are in need of alternative living arrangements with appropriate private family homes that are licensed to provide foster care. Licensing requirements vary from state to state and, in some situations, licensing is not required at all. Programs that provide placement services for children and adults with disabilities are generally also responsible for recruiting, training, certifying and monitoring placements in family homes and for providing support for the family and the individual(s) with disabilities who live with them.

# ■ Center for Youth and Family Solutions - Danville

102 N. Robinson Street, Danville, IL 61832 (217) 443-1772 Voice

# ■ Lutheran Social Services of Illinois - Danville Office

605 N. Logan, Danville, IL 61832 (217) 446-6673 Voice

# Friendly Telephoning

Programs that help people who are socially isolated due to disability or old age or otherwise lack companionship relieve their loneliness by arranging for people (usually volunteers) to telephone them on a regular basis to listen, talk and help them maintain contact with the outside world.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

# ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

### Friendly Visiting

Programs that use "friendly visitors" (usually volunteers but also paid hourly companions) to call on people who are hospitalized or in another institutional setting, who are homebound or socially isolated due to disability or old age, or otherwise lack companionship with the objective of brightening their day and helping them to maintain contact with the outside world by reading, talking, listening, writing letters or performing other similar tasks.

#### ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

# **Full Cost Motor Vehicle Registration**

Programs that enable the general public to register their automobiles or other vehicles and obtain valid license plates at the regular rate.

# ■ Drivers License Examining Station - Vermilion County (Hoopeston)

825 W. Elm, Hoopeston, IL 60942 (217) 283-6750 Voice

# Drivers License Examining Station - Vermilion County (Tilton)

#5 S. Gate Drive, Tilton, IL 61833 (217) 442-1564 Voice

# **Functional Needs Registries**

Programs that maintain information about people who may require special assistance in the event of a disaster or crisis that will tell emergency responders or volunteers where they are located and the type of care and support they need. Registration is voluntary, but is strongly encouraged for people who have special medical needs (e.g., oxygen or life support systems that are dependent on electrical power) or have physical disabilities that complicate their ability to evacuate or use shelter facilities without assistance. Some programs encourage everyone to register with the expectation that detailed information can facilitate critical help for the individual and family members in the event of an emergency.

#### **■** Illinois Premise Alert Program

No Street Address Available, Springfield, IL 62701

### **Furniture**

Programs that pay for or provide new or secondhand sofas, chairs, tables, beds, dressers and other necessary home furnishings.

### ■ Hoopeston Multi-Agency Service Center, Inc.

206 S. First Street, Hoopeston, IL 60942 (217) 283-5544 Voice

### ■ Love INC of Vermilion County

533 S. Bowman Avenue, Danville, IL 61832 (217) 442-5683 Voice

# GED/High School Equivalency Test Instruction

Programs that provide instruction for adults and eligible minors who have elected to take a series of tests which measure the extent to which they have gained the knowledge, skills and understanding ordinarily acquired through a high school education. Instruction and testing focus on writing, social studies, science, reading and mathematics. Individuals who pass the tests receive a high school equivalency certificate.

#### ■ Danville Area Community College

2000 E. Main Street, Danville, IL 61832-5199 (217) 443-8782 Voice

#### **General Benefits Assistance**

Programs that focus broadly on helping individuals who are having difficulty understanding and/or obtaining grants, payments, services or other benefits for which they are eligible rather than offering more specialized services relating to a particular type of benefit.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### **General Counseling Services**

Programs that provide emotional support, information and guidance to help people resolve whatever personal or interpersonal difficulties they are experiencing. The counselor can address any issue that is troubling the individual, but does not specialize in the treatment of any particular problem area.

# ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

# ■ Center for Youth and Family Solutions - Danville

102 N. Robinson Street, Danville, IL 61832 (217) 443-1772 Voice

## ■ Cognition Works, Inc.

507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

#### **■** Community Resource & Counseling Center

1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

# **■** HopeSprings Counseling Services

701 Devonshire Drive Suites B16-18, Champaign, IL 61820

(217) 531-2360 Voice

#### **■** New Directions Treatment Center

153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

### **■** New Directions Treatment Center

153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

#### ■ Servants of the Holy Heart of Mary

1425 W. Park Street, Urbana, IL 61801 (217) 337-2211 Voice

# **General Health Education Programs**

Programs that provide information that helps the public make choices which promote personal health, prevent illness and disability, take advantage of opportunities for early detection, and support their ability to deal effectively with health problems when they arise. General health education programs provide information about a wide variety of health related topics rather than specializing in a particular area.

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

### ■ HALO Project - Presence United Samaritans Medical Center

812 N. Logan Avenue, Danville, IL 61832 (217) 442-6587 Voice

# ■ Presence Covenant Medical Center - Center for Healthy Living

410 E. University Avenue, Suite 200, Champaign, IL 61820

(217) 337-2022 Voice

# ■ University of Illinois Extension - INEP Office

201 W. Kenyon Road, Suite 3, Champaign, IL 61820

(217) 353-0740 Voice

### **General Legal Aid**

Programs that provide legal counseling and/or representation for low-income individuals who need assistance in routine legal matters, usually in the area of

bankruptcy, housing, public benefits, family law, elder law or immigration/naturalization.

# ■ Land of Lincoln Legal Assistance Foundation - Champaign Office

Eastern Regional Office 302 N. First Street, Champaign, IL 61820 (217) 356-1351 Voice Regional Office

## **General Medical Care**

Routine health care provided by internists, pediatricians, family medicine specialists, gynecologists, obstetricians, nurse practitioners, midwives, physicians' assistants or other health care providers who serve as the first point of contact with the health care system. Services focus on the prevention and early detection of health problems through regular physical examinations, blood pressure checks, mammograms and other similar procedures as well as therapeutic services for people who do not require specialty care.

### Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

#### ■ Carle at Danville on Fairchild

311 W. Fairchild, Danville, IL 61832 (217) 431-7600 Voice

#### ■ Carle Clinic - Champaign on Curtis

1701 W. Curtis Road, Champaign, IL 61822 (217) 365-6200 Voice

#### ■ Carle Clinic - Urbana on Windsor

1818 E. Windsor Road, Urbana, IL 61802 (217) 255-9500 Voice

### ■ Champaign County Christian Health Center

1400 W. Park Street, Ste. C160 Corner of Wright and Church Streets, Urbana, IL 61801 (217) 402-5683 Voice Appointment Line

#### ■ Charlotte Ann Russell Medical Center

801 E. Orange Street, Hoopeston, IL 60942 (217) 283-5644 Voice

#### ■ Cissna Park Medical Clinic

141 W. Garfield Avenue, Cissna Park, IL 60924 (815) 457-2146 Voice

# ■ Community Resource Center - Urbana Satellite Clinic

1400 W. Park, Building #3, Urbana, IL 61801 (217) 356-1558 Voice

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

#### **■** Milford Clinic

322 Chicago Street, Milford, IL 60953 (815) 889-4011 Voice

#### ■ Promise Healthcare on Walnut

801 N. Walnut, Champaign, IL 61820 (217) 693-4660 Voice

#### ■ Rossville Medical Clinic

619 N. Chicago Street, Rossville, IL 60963 (217) 748-4141 Voice

## **General Mental Health Information/Education**

Programs that improve the public's understanding of mental health and mental illness and help people make choices which promote personal mental health, take advantage of opportunities for early detection, develop an awareness of available treatment options and support their ability to deal with mental health problems when they arise. General mental health information/education programs provide information about a wide variety of mental health related diagnoses rather than specializing in a particular area; and may develop and disseminate materials whose objective is to dispel misconceptions about the nature of mental illness, marshal support for people who have a psychiatric disability or behavioral issue and help to remove the stigma that is often associated with mental illness.

#### ■ NAMI Champaign County

No Street Address Available, Champaign, IL 61820 (217) 419-5345 Voice

# General Paratransit/Community Ride Programs

Programs that provide flexibly scheduled and routed door-to-door (or curb-to-curb) transportation services for the general public. Patrons generally have no private transportation and are unable to use the fixed-route public transportation system; or live in a rural area not served by a public transit system.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### ■ Danville Mass Transit

101 N. Jackson Street, Danville, IL 61832 (217) 443-2287 Voice Paratransit Service

# ■ Hoopeston Multi-Agency Service Center, Inc.

206 S. First Street, Hoopeston, IL 60942 (217) 283-5544 Voice

# **General Psychiatry**

Programs that are staffed by licensed physicians who specialize in the prevention, diagnosis and treatment of mental, emotional and behavioral disorders including anxiety, depression, psychoses, sexual dysfunction,

adjustment reactions and substance abuse. Psychiatric treatment involves a full mental and physical health evaluation and an individualized treatment plan which may include psychotherapy, medication and other interventions which help patients and their families cope with their illness. General psychiatry applies broadly to all populations with mental disabilities rather than offering more specialized services to specific target groups.

# ■ Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957

(217) 379-4302 Voice

### **General Relief**

An income maintenance program administered and funded entirely by the county that provides basic financial assistance for people who are indigent, usually adults who have no minor children in the home and are ineligible for any of the federally-funded cash grant programs. Services available through the program vary by jurisdiction, but may include cash allowances for qualifying individuals who have targeted special needs, emergency assistance in the form of temporary housing for people who are homeless and the means to return to the state of legal residence for people who are stranded.

# **■** Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-6991 Voice

#### ■ Georgetown Township

1805 N. Main, Georgetown, IL 61846 (217) 662-8649 Voice

### ■ Grant Township

525 S. Market Street, Hoopeston, IL 60942-5221 (217) 283-5221 Voice

#### ■ Newell Township

19 E. Liberty Lane, Danville, IL 61832 (217) 446-1321 Voice Township Office

# **Genetic Counseling**

Programs that apply what is known about human genetics to advise prospective parents who are concerned about the recurrence of hereditary problems or abnormalities in their offspring or for others (adults and children) who may be at risk for a variety of inherited conditions and need information about their own prospects for health. Genetic counseling is also routinely offered to women, usually age 35 and older, who are considering a first pregnancy. Genetic counselors identify families at risk, investigate the problem present in the family, interpret information about the disorder, analyze inheritance patterns and risks of recurrence and review available options with the family. They also provide supportive counseling to families, serve as patient advocates and refer individuals and families to community or state support services.

## **■** Genetic Counseling Service

602 W. University Avenue, Urbana, IL 61801 (217) 383-3100 Voice

#### **Glasses/Contact Lenses**

Programs that pay for or provide corrective lenses for people who have defective but correctable vision, or which provide vouchers which can be exchanged for glasses or contact lenses.

# ■ Frances Nelson Health Center - Promise Healthcare

819 Bloomington Road, Champaign, IL 61820 (217) 356-1558 Voice

#### ■ Lions of Illinois Foundation

2254 Oakland Drive, Sycamore, IL 60178 (815) 756-5633 Voice

### ■ OneSight

4000 Luxottica Place, Mason, OH 45040 (888) 935-4589 National Toll-free

# **Government Consumer Protection Agencies**

Consumer protection offices that are part of federal, state, county or city governments which receive, investigate and resolve through direct action or referral to law enforcement or regulatory agencies, consumer complaints that are a result of transactions in the marketplace. Most government consumer affairs offices also publish and disseminate a large selection of consumer education materials, initiate studies to improve standards of conduct for businesses and consumers, and analyze and recommend changes in consumer protection legislation.

# ■ Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (800) 243-0618 Toll-free Consumer Fraud Hotline

# **Group Residences for Adults with Disabilities**

Agency-owned or operated facilities that provide an alternative living environment for adults with developmental disabilities, sensory impairments, physical disabilities, emotional disabilities, multiple disabilities or chronic illnesses such as AIDS who are in need of personal services, supervision and/or assistance essential for self-protection or sustaining the activities of daily living and consequently are unable to live with their own families or in a more independent setting. Group residences for adults with disabilities may be licensed by the state and may be distinguished according to the level of service residents require. Service levels depend on the self-care skills residents possess, their limitations in the areas of physical coordination and mobility, and the presence and extent of behavior problems including disruptive or self-injurious behavior.

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

## **Hearing Aids**

Programs that pay for or provide amplification equipment for people who have impaired but correctable hearing. Included are hearing aids that are placed in the canal, in the ear (ITE or intraural), or behind the ear (BTE); eyeglasses aids; body aids; and vibrotactile aids which vibrate to assist the wearer to recognize speech and increase environmental awareness.

#### ■ Lions of Illinois Foundation

2254 Oakland Drive, Sycamore, IL 60178 (815) 756-5633 Voice

## **Hearing Screening**

Programs that offer hearing threshold tests for the purpose of identifying individuals whose ability to perceive sound falls outside the normal range. People who fail the screening test need an in-depth evaluation by an audiologist.

#### ■ Lions of Illinois Foundation

2254 Oakland Drive, Sycamore, IL 60178 (815) 756-5633 Voice

# <u>Higher Education Awareness/Support Programs</u>

Programs that encourage students, usually in middle school or high school, to consider higher education and to gain the skills necessary to be successful in the college, university or other postsecondary program of their choice. Services may include guidance from staff and mentors, academic preparation, SAT test preparation, college/university admissions and financial aid workshops, and visits to local colleges and universities.

# ■ East Central Illinois Community Action Agency

- Family and Community Development Center 516 N. Kimball Street, Danville, IL 61832 (217) 446-1800 Voice

# ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

# **Holiday Programs**

Programs that offer special assistance, services or special events during any of the yearly holidays in order to make the celebration of the season more enjoyable.

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### ■ Crossroads Christian Church

3613 N. Vermilion Street, Danville, IL 61832 (217) 443-4323 Voice

## **Home Based Parenting Education**

Programs that visit the homes of parents who want to acquire the knowledge and skills to be effective in their parenting role and provide parenting education services in the family setting. The programs may focus on teen parents; parents who need to develop skills to handle a difficult child; families who want to learn school-readiness activities to share with their child; individuals for whom parenting is a new experience; families at risk for child abuse, neglect or out-of-home placement; or others who have issues that are most effectively resolved in the home environment.

# ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

# **Home Delivered Meals**

Programs that prepare and deliver regular meals to older adults and people with disabilities who are unable to shop and/or prepare the food for themselves or travel to a site where a meal is being served.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

# **Home Health Care**

Programs that make necessary medical services available in the homes of people who are aged, ill or convalescing.

### ■ Carle Home Services

810 W. Anthony Drive, Champaign, IL 61822 (800) 877-8555 Toll-free Home Health Care

# ■ Iroquois Memorial Hospital Home Health and Hospice

200 N. Laird Lane, Watseka, IL 60970 (815) 432-6175 Voice Home Health

### ■ Presence Home Care and Hospice - Champaign 1501 Interstate Drive, Suite C, Champaign, IL

61821 (217) 355-4120 Voice Home Care

# **Home Maintenance and Minor Repair**

### **Services**

Programs that provide assistance for people who need to do routine maintenance on their homes or make minor repairs.

#### ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

## **Home Rehabilitation Programs**

Programs that provide assistance for people who need to make essential repairs to their homes in order to eliminate health or safety hazards or improve their security. Most home rehabilitation programs cover major repairs, system upgrades and replacements (e.g., plumbing, heating or electrical systems) but not minor repairs.

# ■ USDA Rural Development - Champaign Service Center

2110 W. Park Court, Suite B, Champaign, IL 61821-2986 (217) 352-3536 Voice

## **Homeless Drop In Centers**

Centers where homeless people can spend time during the day or evening. Services may include counseling and/or medication monitoring on a formal or informal basis; personal hygiene supplies; facilities for showering, shaving, napping, laundering clothes, making necessary telephone calls or attending to other personal needs; and other basic supportive services. Some centers may also provide meals or facilities for cooking. Programs that focus on homeless youth may provide case management, living skills training, family reunification assistance, classes and other educational supports, pre-employment training, health education (including HIV prevention), help in obtaining valid ID and other services that help youth successfully exit street life and transition to independent living.

#### ■ Danville Rescue Mission

834 N. Bowman Avenue, Danville, IL 61832-4052 (217) 446-7223 Voice

#### **Homeless Motel Vouchers**

Programs that provide homeless people with a temporary place to stay (usually one to three nights), generally utilizing a hotel or motel with which the referring agency has a prior agreement, but in some cases, temporary lodging selected by the individual. Also included are programs that provide vouchers for use in one or more of the community's homeless shelters.

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

### **Homeless School Transition Programs**

Programs offered by schools or school districts that seek to stabilize the educational experience of homeless children by identifying a school that they will attend on a consistent basis throughout the year regardless of the family's current location and by offering the supportive services they need to succeed in their educational endeavors. Included may be transportation between specified community shelter facilities and the child's school; clothing that is appropriate for a school environment; books and other educational materials; and special classes that help the homeless child deal with issues such as personal hygiene and health care in a homeless setting. The goal of the program is to transition the child into mainstream education.

■ Vermilion County Regional Office of Education 200 S. College Street, Suite B, Danville, IL 61832 (217) 431-2668 Voice

# **Homeless Shelter**

Programs that provide a temporary place to stay (usually three days to two weeks), generally in dormitory-style facilities with very little privacy, for people who have no permanent housing. Also included are programs that provide motel vouchers for people who are homeless.

#### ■ Danville Rescue Mission

834 N. Bowman Avenue, Danville, IL 61832-4052 (217) 446-7223 Voice

■ DaySpring Women's & Children's Shelter 213 N. Bowman Avenue, Danville, IL 61832 (217) 274-7424 Voice

# **Hospice Care**

Programs that provide a full range of supportive services for terminally ill individuals who are in the final stages of their illnesses and for their families. Services may include medical care, pain and symptom management, home nurse visitation, case management, emotional and spiritual support, and bereavement services for the patient and members of the family. Hospice care may be provided at home, in a freestanding hospice facility, a hospice unit of a hospital or in long-term care facilities such as nursing homes. In order to qualify for Medicaid or Medicare reimbursement, an individual must have a life threatening illness and must be certified by their physician to have entered the last six months of life.

### **■** Carle Home Services

810 W. Anthony Drive, Champaign, IL 61822 (217) 383-3488 Voice

# ■ Iroquois Memorial Hospital Home Health and Hospice

200 N. Laird Lane, Watseka, IL 60970 (815) 432-0185 Voice Hospice

# ■ Presence Home Care and Hospice - Champaign

1501 Interstate Drive, Suite C, Champaign, IL 61821

(217) 353-3400 Voice Hospice

## ■ Transitions Hospice - Peoria

8914 N. Prairie Pointe, Peoria, IL 61615 (877) 726-6494 Toll-free

# **Hospital Based Outpatient Services**

Departments within hospitals or freestanding clinics operated by hospitals or hospital systems that provide basic and/or specialized diagnostic and treatment services for the community on a walk-in, walk-out basis.

# ■ Presence United Samaritans Medical Center Sleep Lab

551 N. Logan Avenue, Danville, IL 61832 (217) 446-3693 Voice

# **Hospitals**

Medical institutions that provide diagnostic and treatment services for people whose illnesses or injuries require that they occupy a bed for at least one night. Hospitals can be distinguished by the level of care they offer (general acute, subacute, extended acute care), the auspices under which they operate which also, in some cases, defines the patients they serve (city/county, state, Veteran's Affairs, military hospitals), and the medical conditions they specialize in treating (specialty hospitals).

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

# ■ Carle Hoopeston Regional Health Center

701 E. Orange Street, Hoopeston, IL 60942 (217) 283-5644 Voice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2000 Voice

### ■ Presence United Samaritans Medical Center

812 N. Logan Avenue, Danville, IL 61832 (217) 443-5000 Voice

#### **Household Goods**

Programs that pay for or provide new, reconditioned or secondhand furnishings for homes or apartments.

#### ■ Habitat for Humanity of Danville ReStore

121 N. Walnut Street, Danville, IL 61832 (217) 442-0004 Voice

## ■ Love INC of Vermilion County

533 S. Bowman Avenue, Danville, IL 61832 (217) 442-5683 Voice

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

# **Housing Authorities**

City, county, or state housing offices that provide information about eligibility for and vacancies in the subsidized housing properties that are under their jurisdiction. Housing authorities accept Section 8 applications, provide Section 8 vouchers, make approved Section 8 rental payments and administer public housing communities while in certain rural areas, the housing finance agency may play this role.

### ■ Housing Authority of the City of Danville 1607 Clyman Lane, Danville, IL 61832 (217) 443-0621 Voice

# ■ Vermilion County Housing Authority 601 S. Chicago, Rossville, IL 60963 (217) 748-6812 Voice

# **Housing Counseling**

Programs that provide comprehensive assistance for people who want to rent or purchase housing including information and guidance about buying and rental costs; how to select affordable housing that meets individual needs; and how to provide for insurance, maintenance and other requirements related to acquiring and paying for housing.

- East Central Illinois Community Action Agency - Family and Community Development Center 516 N. Kimball Street, Danville, IL 61832 (217) 446-1800 Voice
- East Central Illinois Community Action Agency
   Gilman Family Center

210 North Central, Gilman, IL 60938 (800) 764-2555 Voice

■ East Central Illinois Community Action Agency
- Paxton Center

1295 E. Pells Street, Paxton, IL 60957 (217) 379-3863 Voice

■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

#### **Housing Search Assistance**

Programs that assign a staff member to assist people who are looking for housing to survey the available residences and to choose and obtain the most suitable option.

#### **■** Elderwerks Educational Services

6220 Kingsbridge Drive, Cary, IL 60013 (855) 462-0100 Toll-free

# **Identity Theft Reporting/Recovery Programs**

Programs that provide a hotline or other mechanisms that people can use to report instances in which someone fraudulently obtains private information about an individual, e.g., his or her Social Security number, uses it to apply for credit in that person's name, runs up large bills and then disappears without paying the bills leaving the victim with ruined credit. Identity thieves may also purchase expensive medical services in the victim's name or give the victim's name and personal information to a law enforcement officer during an investigation or upon arrest leaving the individual vulnerable to large medical bills or subject to arrest. Also included are programs that help identity theft victims re-establish their identity and credit standing.

# ■ Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (866) 999-5630 Toll-free Identity Theft Hotline

#### **Immunizations**

Programs that provide inoculations or other prophylactic measures to prevent susceptible individuals from contracting specific diseases for which means of control have been developed.

■ Vermilion County Health Department 200 S. College Street, Danville, II, 61832

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

### In Home Assistance

Programs that provide assistance in performing routine household, yard and personal care activities for older adults, people with disabilities, eligible low income people, families whose normal routines have been disrupted by an emergency or others who need or want these services. The objective of in-home assistance is to help the recipient sustain independent living in a clean, safe and healthy home environment.

#### ■ Cleaning For A Reason Foundation

211 S. Stemmons, Suite G, Lewisville, TX 75067 (877) 337-3348 Toll-free

#### ■ DRS Office - Danville

407 N. Franklin Street, Suite A, Danville, IL 61832 (217) 446-0230 Voice

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

# **Independent Living Skills Instruction**

Programs that assist people who have disabilities to learn the basic skills of daily living through individual and group counseling and instruction, experience and practice in coping with real or simulated life situational demands; or through the use of assistive devices, special equipment and specialized assistants. Services include but are not limited to training in the ability to travel about the community alone; to live independently in a private residence; to maintain health through self-care and use of medical services; to live within personal income; to maintain acceptable grooming and appearance; to deal with legal, family or social problems; and to cope with other requirements for successful independent living.

#### ■ Cunningham Children's Home

1301 N. Cunningham Avenue, Urbana, IL 61802 (217) 367-3728 Voice

■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

#### **■** DRS Office - Danville

407 N. Franklin Street, Suite A, Danville, IL 61832 (217) 446-0230 Voice

#### Information and Referral

Programs whose primary purpose is to maintain information about human service resources in the community and to link people who need assistance with appropriate service providers and/or to supply descriptive information about the agencies or organizations which offer services. The information and referral process involves establishing contact with the individual, assessing the individual's long and short-term needs, identifying resources to meet those needs, providing a referral to identified resources, and, where appropriate, following up to ensure that the individual's needs have been met.

■ Hoopeston Multi-Agency Service Center, Inc. 206 S. First Street, Hoopeston, IL 60942

#### ■ PATH - Providing Access To Help

(217) 283-5544 Voice

201 E. Grove Street, Suite 200, Bloomington, IL 61701 (211) Voice

# American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

# ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (877) 272-7337 Toll-free Emergency Military Communications & Military Family Support

#### ■ VFW National Home for Children

3573 S. Waverly Road, Eaton Rapids, MI 48827 (800) 313-4200 Toll-free Referral & General Information

# ■ Alzheimer's Association - Illinois Chapter - Bloomington

207 S. Prospect Avenue, Suite 1, Bloomington, IL 61704

(309) 662-8392 Voice

### National Association of Anorexia Nervosa and Associated Disorders

220 N Green St, Chicago, IL 60607 (630) 577-1330 Hotline

### ■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

## ■ Champaign County Health Care Consumers 44 E. Main Street, Suite 208, Champaign, IL 61820 (217) 352-6533 Voice

## ■ Love INC of Vermilion County 533 S. Bowman Avenue, Danville, IL 61832 (217) 442-5683 Voice

■ American Lung Association - Lung HelpLine 3000 Kelly Lane, Springfield, IL 62711 (800) 586-4872 Toll-free 800-LUNG-USA

### **■ CRIS Healthy Aging Center**

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

# ■ East Central Illinois Area Agency on Aging 1003 Maple Hill Road, Bloomington, IL 61705-9327 (309) 829-2065 Ext. 201 Voice

### **■** Eldercare Locator

No Street Address Available (800) 677-1116 Toll-free

# **■** Illinois Department on Aging

One Natural Resources Way, Suite 100, Springfield, IL 62702-1271 (800) 252-8966 Toll-free Senior Helpline

# ■ Family Matters Parent Training & Information Center

1901 S. 4th Street, Suite 209, Effingham, IL 62401 (866) 436-7842 Toll-free

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 278-9897 Voice

### **Information Lines**

Programs that provide live or recorded information about a particular topic or service that interested individuals can access by telephone. Also included are organizations that provide this type of topical information via an Internet website.

# ■ Illinois Hunger Coalition - Hunger Hotline 205 W. Monroe Street, Suite 310, Chicago, IL 60606 (800) 359-2163 Toll-free

#### **■** Illinois Insurance Hotline

Illinois Insurance Association 217 E. Monroe Street, Suite 110, Springfield, IL 62701 (800) 444-3338 Toll-free

# ■ Boys Town National Hotline

13940 Gutowski Road, Boys Town, NE 68010 (800) 448-3000 National Toll-free Hotline

# **Internet Crime Reporting**

Programs that provide a hotline or other mechanisms that people can use to anonymously report cases in which the Internet has been or is being used to commit a crime, such as enticing children to engage in sexual acts or child prostitution, distributing child pornography or illegally accessing other computer systems.

# Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (217) 278-3366 Voice

# **Internet Safety Education**

Programs that are designed to make the public aware of the steps that people, especially parents, can take to assure the safety and well-being of their children when they use the Internet. The programs generally provide information about the educational benefits of the Internet; discuss child friendly search engines and service providers: introduce participants to filtering software and other technological solutions that can supplement adult supervision; and warn parents about violent or pornographic websites, unsolicited e-mail, and the dangers of pedophiles, abusers, and other menacing individuals lurking in Internet chat rooms. All Internet safety programs stress the cardinal rule that children/adolescents should never give out personal information, send their picture to people they meet on the Internet or agree to meet strangers in person, however benign they appear to be.

# ■ Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (217) 278-3366 Voice

## **Juvenile Delinguency Diversion Counseling**

Programs that provide individual, conjoint, family and group counseling for people younger than age 18 who are at risk for or have committed delinquent acts and who are directed to participate in counseling for a period of time as an alternative to arrest, a hearing in a juvenile delinquency or youth court, or, in some cases, another court-ordered disposition. These programs are often provided by agencies which also offer other types of counseling for young people and their families, which coordinate with the referring agency concerning the client's responsible use of services and which involve the client's family in the counseling process as needed.

# ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

### **Juvenile Diversion**

Community-based programs that provide comprehensive social services for individuals younger than age 18 who have committed a minor offense and are directed to participate in a diversion program as an alternative to arrest, prosecution or, in some cases, sentencing for the offense. Most juvenile diversion programs do an assessment of the individual's needs and provide and/or coordinate the delivery of the necessary services which may include individual, group or family counseling, substance abuse counseling, supervised recreational activities, vocational guidance, tutorial services and supplemental referrals for other needs.

#### **■** Cognition Works, Inc.

507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

# **Lead Poisoning Screening**

Programs that take blood samples from young children to identify individuals who have ingested paint or other materials containing lead and have absorbed an undue amount of the substance. Results may lead to continued surveillance, testing, referrals for medical evaluation, and/or housing inspection to identify lead hazards and prevent further occurrences of lead poisoning. Included are screenings conducted during home visits and clinic-based screening.

#### ■ Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

### **Legislation Information**

Programs that provide information about the content of enacted laws and statutes and/or the status of specific measures being considered by legislative bodies at local, state and national levels.

# Alzheimer's Association - Illinois Chapter - Bloomington

207 S. Prospect Avenue, Suite 1, Bloomington, IL 61704 (309) 662-8392 Voice

#### **Life Skills Education**

Programs that offer training which focuses on the knowledge and skills an individual may need to live independently or make a successful transition to independent living. Participants may include runaway youth who are living on their own, youth who because of age can no longer be maintained in foster care, new widows, victims of domestic abuse, people who have previously been homeless, and others who have lived in an environment in which decision making and responsibilities of daily living have been handled by another as well as people currently living independently who want to be more effective. Training may address job search and retention, money management, insurance, taxes, rental agreements, vehicle purchase, nutrition, home management, health care, legal emancipation for teens and other similar topics.

# ■ Champaign County Regional Planning Commission

1776 E. Washington Street, Urbana, IL 61802 (217) 328-3313 Voice Main Line

### **Long Distance Bus Services**

Organizations that utilize buses to provide transportation for people or commodities whose destinations are outside the local area.

### ■ National Runaway Safeline (NRS)

3141B N. Lincoln Avenue, Chicago, IL 60657 (800) 786-2929 Toll-free 1-800-RUNAWAY

# **Long Term Care Ombudsman Programs**

Programs that investigate and attempt to resolve complaints made by or on behalf of residents of nursing facilities, residential care homes, assisted living facilities and other supervised living facilities for older adults. The program also promotes policies and practices that improve the quality of life, health, safety, welfare and rights of residents; monitors laws, regulations and policies that affect those who live in long-term care facilities; provides the public with information about long-term care options; and promotes the development of consumer organizations concerned about long-term care. Under the federal Older Americans Act, every state is required to have an Ombudsman Program that addresses complaints

and advocates for improvements in the long term care system.

■ East Central Illinois Area Agency on Aging 1003 Maple Hill Road, Bloomington, IL 61705-9327 (309) 829-2065 Ext. 201 Voice

# Low Income/Subsidized Rental Housing

Housing programs that make rental housing more readily available to homeless people and/or low-income individuals and families (those below 50% of the area's median income). Some complexes or housing units may be reserved for low-income older adults, people with disabilities and/or other special populations.

- Housing Authority of the City of Danville 1607 Clyman Lane, Danville, IL 61832 (217) 443-0621 Voice
- Siemsen Property Management 200 N. Melvin Street, Gibson City, IL 60936 (217) 784-8510 Voice
- Valleyview Heights
  1500 Valleyview, Danville, IL 61832
  (217) 442-2226 Voice
- Vermilion County Housing Authority 601 S. Chicago, Rossville, IL 60963 (217) 748-6812 Voice
- Vermilion County Housing Authority 601 S. Chicago, Rossville, IL 60963 (217) 748-6812 Voice
- Lutheran Social Services of Illinois Immanuel Manor

1415 Eastview Avenue, Danville, IL 61832 (217) 446-9770 Voice

# **Maternity Homes**

Programs that provide shelter, care and support services, which often include counseling regarding future plans and instruction in child care and development, for pregnant women who are unable to remain in their own homes.

## ■ Baptist Children's Home and Family Services -Angel's Cove

4243 Lincolnshire Drive, Mount Vernon, IL 62864 (618) 242-4944 Voice

#### Medicaid

A combined federal and state program administered by the state that provides medical benefits for individuals and families with limited incomes who fit into an eligibility group that is recognized by federal and state law. Each state sets its own guidelines regarding eligibility and services within parameters established at the federal level. Many people are covered by Medicaid, though within these groups, certain additional requirements must be met. Eligibility factors include people's age, whether

they are pregnant, have a disability, are blind, or aged; their income and resources (like bank accounts, real property or other items that can be sold for cash); and whether they are U.S. citizens or lawfully admitted immigrants. Families who are receiving benefits through TANF and individuals who receive SSI as aged, blind and disabled are categorically eligible groups. The rules for counting a person's income and resources vary from state to state and from group to group. There are special rules for those who live in nursing homes, for people served under the Medicaid Waiver program, for people served by Program of All-Inclusive Care for the Elderly (PACE) programs and for children with disabilities living at home. Medicaid makes payments directly to a person's health care provider; and some recipients may be asked to pay a small part of the cost (co-payment) for some medical services. Most states have additional "state-only" programs to provide medical assistance for specified low-income persons who do not qualify for the Medicaid program.

## ■ Department of Human Services (DHS) - Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

## ■ Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

# ■ Health Benefits for Workers with Disabilities (HBWD)

No Street Address Available, Springfield, IL 62794 (800) 226-0768 Toll-free

### **Medical Appointments Transportation**

Programs that provide nonemergency transportation for individuals who require routine medical services and who, because of financial problems or their physical condition, are unable to use other available means of local transportation.

# ■ First Transit - Statewide Transportation Assistance

(877) 725-0569 Toll-free Participants (Medicaid recipients only)

■ American Cancer Society - Eastern Region 2509 S. Neil Street, Champaign, IL 61820 (800) 227-2345 National Toll-free 24-Hour

#### ■ Molina Healthcare of Illinois

1520 Kensington Road, Suite 212, Oak Brook, IL 60523 (855) 766-5462 Toll-free

Member Services - Medicaid Integrated Care Program

# **Medical Care Expense Assistance**

Programs that pay the hospital bills, doctor bills, laboratory expenses or other health care expenses of people who are unable to obtain necessary health care without assistance. Also included are programs that provide vouchers which enable eligible individuals to obtain medical care. Medical bill payment assistance programs may have age, income, disability, need or other eligibility requirements.

#### **■** CancerCare

275 Seventh Avenue 22nd Floor, New York, NY 10001 (800) 813-4673 National Toll-free 800-813-HOPE

# ■ UnitedHealthcare Children's Foundation 9700 Health Care Lane, Minnetonka, MN 55343 (855) 698-4223 National Toll-free Voicemail

■ Champaign County Health Care Consumers 44 E. Main Street, Suite 208, Champaign, IL 61820 (217) 352-6533 Voice

## **Medical Equipment/Supplies**

Programs that pay for or provide necessary in-home hospital equipment, monitoring devices, respiratory aids, prevention kits and other medical supplies that are required by people who want to prevent the transmission of an infectious disease, are coping with the effects of a chronic health condition or disability or are convalescing following surgery or illness. Included are programs that provide medical equipment on a loan basis as well as those that provide equipment that people can keep.

#### ■ Carle at Danville on Fairchild

311 W. Fairchild, Danville, IL 61832 (217) 446-0577 Voice Medical Supply

### ■ Carle Medical Supply - Urbana

1208 N. Cunningham Avenue, Urbana, IL 61802 (217) 383-3487 Voice

# ■ Muscular Dystrophy Association - Central Illinois Office

102 E. Main Street, Suite 201, Urbana, IL 61801 (217) 351-1853 Voice

# **Medical Social Work**

Programs that provide support services for patients and their families during hospitalization and upon discharge, for people receiving outpatient services, for previous patients and for other people not previously associated with the facility who need the service. Included are consultation and the coordination of available services for the patient's continuing care at home or in a short or long-term care facility; or whatever other support may be needed to help resolve the logistical, social and psychological problems related to the illness.

## ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

# **Medicare Information/Counseling**

Programs that offer information and guidance for older adults and people with disabilities regarding their health insurance options with the objective of empowering them to make informed choices. Included is information about the eligibility requirements for Medicare: selection and enrollment in a Medicare prescription drug plan; benefits covered (and not covered) by the program; the payment process; the rights of beneficiaries; the process for determinations, coverage denials and appeals; consumer safeguards; and options for filling the gap in Medicare coverage. These programs also provide counseling and assistance about the subsidies that are available to low income beneficiaries enrolled in the Part D Prescription Drug Benefit; and may also provide information about Medicaid and the linkages between the two programs, referrals to appropriate state and local agencies involved in the Medicaid program, information about other Medicare-related entities (such as peer review organizations, Medicare-approved prescription drug plans. fiscal intermediaries and carriers), and assistance in completing Medicare insurance forms.

# ■ Presence Covenant Medical Center - Center for Healthy Living

410 E. University Avenue, Suite 200, Champaign, IL 61820 (217) 337-2022 Voice

# **Medication Disposal**

Programs that accept and safely dispose of unwanted or outdated medication. Substances that qualify for the program typically include such things as prescription drugs, nonprescription medication, acne therapies, athlete's foot treatment, vitamin and mineral supplements and throat lozenges. Medication disposal programs provide a environmentally safe alternative to flushing medications down the toilet where they may not be completely removed by the sewage treatment process or discarding them with household garbage where they may be found and consumed by children or animals or enter into the groundwater supply.

# ■ Illinois Environmental Protection Agency Website

1021 North Grand Avenue East, Springfield, IL 62794 (217) 782-3397 Voice

### **Meeting Space**

Programs that make conference rooms or other space available to individuals or groups who want to hold meetings or sponsor other public or private gatherings.

#### ■ Laura Lee Fellowship House

212 E. Williams Street, Danville, IL 61832 (217) 442-0931 Voice

## **Mentoring Programs**

Programs that provide companionship, guidance and/or role models for individuals who are disadvantaged because of age, income, physical or developmental disabilities or family environment.

# ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

■ Big Brothers Big Sisters of Vermilion County 100 N. Franklin Street, Danville, IL 61832 (217) 446-6601 Voice

# **Mercy Transportation**

Programs, usually staffed by volunteer private pilots, that provide flight services for medical missions which may include transporting human organs and tissue for transplants; plasma or whole blood; anatomical specimens for medical research; medical personnel, equipment and supplies; and, in instances of medical and financial need, individual patients who require services from health care facilities that they would be unable to access without assistance. Also included are programs that provide compassionate, non-emergency long-distance ground transportation for patients in need, usually by bus.

### ■ Air Care Alliance, The

2060 State Highway 595, Lindrith, NM 87029 (888) 260-9707 Toll-free
Please use the automated website system first

### **■** LifeLine Pilots

Byerly Aviation, Suite 302 6100 W. Dirksen Parkway, Peoria, IL 61607

# Missing Persons Location Assistance

Programs that handle reports of people who have disappeared, assist people who need to locate an individual who has been reported as missing or with whom contact has been lost and/or help relatives establish that a missing individual has, in fact, died. Also included are programs that take and/or follow up on reports of sightings of people reported as missing.

# ■ Child Find of America, Inc.

No Street Address Available, New Paltz, NY 12561 (800) 426-5678 Toll-free 1-800-I-AM-LOST

# **Mortgage Payment Assistance**

Programs that make mortgage payments for people who

are at risk of losing their homes without assistance. Mortgage payment assistance programs may have age, income, disability, need or other eligibility requirements.

#### ■ Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-4031 Voice Emergency Assistance

# **Municipal Police**

The local agency that is responsible for enforcing all laws and ordinances; preventing crime; investigating criminal activity; apprehending, arresting and detaining suspects; presenting evidence; regulating traffic; investigating traffic accidents and engaging in other activities that protect lives and property and preserve peace in the community.

#### **■** Danville Police Department

2 E. South Street, Danville, IL 61832 (217) 431-2250 Voice Non-Emergency

#### ■ Hoopeston Police Department

301 W. Main Street, Hoopeston, IL 60942 (217) 283-5196 Voice Dispatch

# Muscular Dystrophy Clinics

Programs that provide comprehensive preventive, diagnostic and treatment services on an inpatient or outpatient basis for individuals who have muscular dystrophy, a disease that is characterized by progressive atrophy and wasting of the muscles.

# ■ Muscular Dystrophy Association - Central Illinois Office

102 E. Main Street, Suite 201, Urbana, IL 61801 (217) 351-1853 Voice

# **Neuter/Spay Services**

Programs that surgically alter animals to prevent them from reproducing. "Spay" refers to the surgical removal of the ovaries, uterus and fallopian tubes of a female animal; "neuter" refers to the surgical removal of the testes of a male animal.

# ■ CARA - Citizens for Animal Rescue and Adoption

609 E. 5th Street, Tilton, IL 61833 (217) 655-4353 Voice

## ■ Humane Society of Danville

1225 N. Collett Street, Danville, IL 61832 (217) 446-4110 Voice

# ■ Vermilion County Animal Shelter

14775 Catlin Tilton Road, Danville, IL 61834 (217) 431-2660 Voice

# **Nursing Facilities**

Inpatient health care facilities that provide nursing and personal care over an extended period of time (usually more than 30 days) for people who require convalescent care at a level which is less than that provided in an acute facility and/or for chronically ill or frail elderly individuals or people with disabilities.

# ■ Champaign County Nursing Home

500 S. Art Bartell Road, Urbana, IL 61802 (217) 384-3784 Voice

# Nursing Home Transition Financing Programs

Programs that are designed to assist institutionalized residents, or those about to be discharged from a hospital to a nursing home, to return to the community to live in a less restrictive setting. Some transition programs are funded using Medicaid and therefore require that eligible participants be Medicaid recipients. Other programs have been created using state or local funds. The programs typically provide case management and, unless other funding sources are available, provide funding for and link program participants to existing home and community based services, home modification programs, assistive technology equipment, assisted living facilities or other supported housing options and/or other needed services.

# ■ PACE, Inc. Center for Independent Living

1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Ext. 20

# **Nutrition Education**

Programs that provide information concerning the basic principles of healthful eating, food handling, food preparation and shopping skills. Included is information about the basic food groups, vitamin and mineral requirements, the relationship of nutrition to the preservation of good health and the prevention of illness, and dietary choices such as vegetarianism.

# ■ HALO Project - Presence United Samaritans Medical Center

812 N. Logan Avenue, Danville, IL 61832 (217) 442-6587 Voice

## ■ Presence Covenant Medical Center - Center for Healthy Living

410 E. University Avenue, Suite 200, Champaign, IL 61820

(217) 337-2022 Voice

■ University of Illinois Extension - INEP Office 201 W. Kenyon Road, Suite 3, Champaign, IL 61820

(217) 353-0740 Voice

#### ■ Women's Care Clinic

200 W. Williams Street, Danville, IL 61832 (217) 431-0987 Voice

### **Occupation Specific Job Training**

Programs that provide training in the technical competencies unique to a specific occupation that are required for successful workplace performance. The training may be delivered in a variety of ways including apprenticeships, business practice firms, classroom training, internships, OJT or work experience; or may take place in a combination of settings, on-the-job training supported by formal classroom training, for example, or classroom training followed by an internship.

■ Vermilion County Regional Office of Education 200 S. College Street, Suite B, Danville, IL 61832 (217) 431-2668 Voice

### Occupational Health and Safety

Programs that promote safe and healthy work environments which protect working people from illness and injury and ensure that risks to health and safety in the workplace (such as exposure to toxic chemicals, biological agents, excessive noise or vibration levels, ionizing radiation, mechanical dangers, heat, cold, work-related stress or unsanitary conditions) are identified and assessed, then eliminated or controlled. Activities may include occupational illness and injury surveillance studies; enforcement of laws that establish health and safety standards for the workplace which seek to eliminate or minimize the incidence of employment-related personal illness, injury or death of workers; education programs and consultation services for employers and employees that address overall health and safety issues as well as specific workplace risk factors; and development and implementation of effective on-site workplace health and safety programs which include policies and procedures, instruction and supervision of workers, reporting and investigation of incidents, workplace inspections, and strong management support and worker participation.

#### ■ OSHA - Peoria Area Office

1320 W. Commerce Drive, Suite 800, Peoria, IL 61615-1462 (309) 589-7033 Voice Peoria

## Offender Registration/Community Notification

Programs that seek to prevent released offenders, particularly those who are violent, from committing new crimes by requiring them to register with local law enforcement officials or other agencies; and/or or by

authorizing or requiring that probation and parole departments, law enforcement agencies, or prosecutor offices disseminate information about released or about to be released offenders to the community at large, generally via flyers, community meetings or posting lists of offender names on the Internet.

#### Attorney General, State of Illinois - East Central Illinois Regional Office

1776 E. Washington Street, Urbana, IL 61802 (866) 566-8439 Toll-free Illinois AVN

### **Orientation and Mobility Training**

Programs that help people who are blind or who have visual impairments develop the fundamental spatial concepts and skills that are necessary for maximum mobility and independent living. Instruction focuses on moving safely and purposefully in the school, home or community environment; and usually includes procedures for street crossings, travel in unfamiliar areas, utilization of public transportation, and appropriate use of aids such as sighted guides or canes. Training for persons who want to acquire the skills to be a sighted guide may also be provided.

#### ■ DRS Office - Danville

407 N. Franklin Street, Suite A, Danville, IL 61832 (217) 446-0230 Voice

#### **Outreach Programs**

Organizations that make an effort to increase the availability and utilization of community services by specific target populations by providing direct services for targeted individuals in their homes or other convenient locations or by making special efforts to ensure that a particular group is aware of available services and encouraged to participate. Included are programs that do outreach regarding their own services as well as those which encourage a target population to use a wide variety of services.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### Parenting Skills Classes

Programs that teach skills that enable parents to deal constructively and consistently with a broad spectrum of child rearing problems which may include sibling rivalry; school behavior and performance; poor self-esteem; shyness; drug use; sexual promiscuity; and the whole range of negative, acting-out behaviors including whining, temper tantrums, disobedience, insolence and destructiveness. Some parenting skills development programs utilize a step-by-step approach for managing specific problems and may incorporate application at home of techniques that were discussed and practiced in the classroom setting. Other programs may offer participatory family workshops which provide opportunities

for parents and children to learn and practice methods for dealing with one another under the guidance of a trained facilitator. Most training programs teach the parent a particular way of talking and relating to their children that reinforces positive behaviors and communication and decreases negative behaviors while supporting the development of a relationship that is built on fairness, mutual caring and respect.

#### **■** Cognition Works, Inc.

507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

- Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice
- Cognition Works, Inc. 507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

## ■ ABC Counseling and Family Services - Champaign

313 N. Mattis, Suite 115, Champaign, IL 61821 (217) 403-0790 Voice

#### Patient/Family Housing

Programs that provide temporary living quarters for people who are ill and for their families while the individual who is ill receives treatment or care. Included are programs that make it possible for family members to stay in local hotels, motels or other settings at no cost or a reduced cost, hotels and motels that provide discounts for people who are visiting an ill family member and programs that maintain special facilities for this purpose.

## ■ Ronald McDonald House Charities of Central Illinois

610 N. 7th Street, Springfield, IL 62702 (217) 528-3314 Voice

#### **Pediatrics**

Programs that are staffed by specialists who are concerned with the physical, emotional and social health of infants, children and adolescents from birth to young adulthood. Pediatricians have advanced training in the biological, social and environmental factors that have an influence on a developing child and have expertise in diagnosing and treating the acute and chronic diseases that are common to individuals in this age range.

#### University of Illinois at Chicago - Division of Specialized Care for Children, Champaign Office

510 Devonshire Drive, Suite A, Champaign, IL 61820-7306 (217) 333-6528 Voice

### **Peer Counseling**

Programs that offer individual therapeutic sessions which are facilitated or guided by an individual who is the same age as the client (an age-peer) or who has experienced and resolved the same type of problem as the client.

■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

#### **Pension Benefits Assistance**

Programs that provide information, education, advocacy and/or other forms or legal assistance for people who are experiencing difficulties understanding or collecting their retirement benefits or who have other complaints about the terms or administration of their public or private pension plan or fund.

#### ■ Illinois Pension Assistance Project

Pension Action Center Gerontology Institute, Boston, MA 02125 (888) 425-6067 Toll-free

### Personal Financial Counseling

Programs that help people who are having difficulty paying their monthly bills gain control of their finances. The process generally involves analysis of the individual's income, expenses, debts, taxes and other factors to create a personal financial assessment; development of a budget for basic living expenses; and agreement on a short-term plan for repayment of creditors which may include debt consolidation or other strategies and a longer term plan for realizing personal financial goals.

#### University of Illinois Extension - Champaign, Ford, Iroquois, Vermilion Counties

801 N. Country Fair Drive, Suite D, Champaign, IL 61821

(217) 333-7672 Voice

#### University of Illinois Extension - Vermilion County Branch Office

3164 N. Vermilion Street, Danville, IL 61832 (217) 442-8615 Voice

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### Plastic/Reconstructive Surgery

Programs that are staffed by surgeons who are qualified to deal with the repair, replacement and reconstruction of defects of form and function of the integument and its underlying musculoskeletal system, with emphasis on the craniofacial structures, the oropharynx, the upper and lower limbs, the breast and the external genitalia. Plastic surgeons must have special knowledge and skill in the design and transfer of flaps, the transplantation of tissues, the reimplantation of structures, the management of complex wounds and the use of alloplastic materials.

## ■ National Coalition Against Domestic Violence (NCADV)

One Broadway, Suite B210, Denver, CO 80203 (303) 839-1852 Voice

#### **Postabortion Counseling**

Programs that provide individual, conjoint or group counseling for women who have terminated their pregnancies and, if appropriate, for their significant others, which focuses on their feelings about the abortion and its effect on their lives.

### ■ Pregnancy Resource Center - Champaign

205 E. Wilber Avenue, Champaign, IL 61824 (217) 398-6511 Voice

#### ■ Women's Care Clinic

200 W. Williams Street, Danville, IL 61832 (217) 431-0987 Voice

#### **Pregnancy Counseling**

Programs that help people who are experiencing a crisis pregnancy resolve any social or personal problems that have arisen as a result of their pregnancy or the prospect of parenthood, and help them understand their conflicting emotions, put their feelings in perspective, evaluate their options and make a decision that right is for them.

## ■ Center for Youth and Family Solutions - Danville

102 N. Robinson Street, Danville, IL 61832 (217) 443-1772 Voice

#### ■ Holt-Sunny Ridge

270 Remington Boulevard, Suite D, Bolingbrook, IL 60440

(630) 754-4500 Voice

#### ■ Pregnancy Resource Center - Champaign

205 E. Wilber Avenue, Champaign, IL 61824 (217) 398-6511 Voice

#### ■ Women's Care Clinic

200 W. Williams Street, Danville, IL 61832 (217) 431-0987 Voice

#### **Pregnancy Testing**

Programs that utilize laboratory procedures to determine whether an individual is pregnant or which provide access to devices for establishing pregnancy that people can use at home.

#### ■ Pregnancy Resource Center - Champaign

205 E. Wilber Avenue, Champaign, IL 61824 (217) 398-6511 Voice

#### ■ Women's Care Clinic

200 W. Williams Street, Danville, IL 61832 (217) 431-0987 Voice

#### **Preschools**

Programs that provide educational experiences and activities for children who are younger than compulsory school age, supplement parental care and home play and stimulate intellectual, social, emotional and motor skills development. Activities generally include preacademic skill development such as shape, color and number recognition; active outdoor play; observation of nature and pets; dancing and rhythms; block building; playhouse activities; games; simple excursions outside the school; stories and picture books. Children are also given a nutritious snack and/or meal and a period for adequate rest, and are taught basic cleanliness and good health habits.

#### ■ East Central Illinois Community Action Agency

- Family and Community Development Center 516 N. Kimball Street, Danville, IL 61832 (217) 446-1800 Voice

## ■ East Central Illinois Community Action Agency - Gibson City

401 N. Church Street, Gibson City, IL 60936 (217) 784-2065 Voice

#### ■ East Central Illinois Community Action Agency

- Gilman Family Center

210 North Central, Gilman, IL 60938 (800) 764-2555 Voice

## ■ East Central Illinois Community Action Agency - Paxton Center

- Paxion Center

1295 E. Pells Street, Paxton, IL 60957 (217) 379-3863 Voice

#### ■ East Central Illinois Community Action Agency

- Watseka Center

1001 E. Grant Street, Watseka, IL 60970 (815) 432-5900 Voice

#### ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

### **Prescription Drug Discount Cards**

Private organizations that issue cards that offer discounts on prescriptions at participating network pharmacies including chain and independent retail outlets, generally for an annual enrollment fee. Also included are programs that maintain lists of these types of programs for referral purposes.

#### ■ NACo Prescription Discount Card Program

PO Box 630858, Irving, TX 75063 (877) 321-2652 Toll-free

#### ■ United Way of Danville Area, Inc.

28 W. North Street, Suite 102, Danville, IL 61832 (217) 442-3512 Voice

#### **Prescription Expense Assistance**

Programs that provide financial assistance to purchase necessary prescription drugs for people who would be in an emergency situation without assistance. Also included are programs that reimburse individuals for their prescription expenses, usually on an annual basis. Prescription expense assistance programs may have age, income, disability, need or other eligibility requirements.

#### ■ Champaign County Health Care Consumers

44 E. Main Street, Suite 208, Champaign, IL 61820 (217) 352-6533 Voice

#### **■** First Presbyterian Church

100 N. Franklin Street, Danville, IL 61832 (217) 442-0541 Voice

#### **■** Grant Township

525 S. Market Street, Hoopeston, IL 60942-5221 (217) 283-5221 Voice

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### **Printed Materials**

Programs that distribute pamphlets, brochures, journals, monographs, manuals, booklets or other literature to increase the public's awareness of the need for or availability of services in a particular geographical or service area or for a particular target group; the causes, detection and treatment of a particular disease, disability or condition and means for its prevention; or specific social problems which affect the community and potential solutions. Included are downloadable publications and those that are distributed in printed format.

#### ■ United Way of Danville Area, Inc.

28 W. North Street, Suite 102, Danville, IL 61832 (217) 442-3512 Voice

### **Protective/Restraining Orders**

Programs that provide assistance for people who need to obtain legal protection to prevent harassment, stalking or violence in situations involving child abuse, domestic abuse, elder abuse, abduction, sexual assault, stalking or other forms of harassment or the threat of workplace violence. Depending on the situation, a person may have more than one type of order. Restraining and personal protection order laws vary from one jurisdiction to another but all establish who can file for an order, what protection or relief a person can get from such an order and how the order will be enforced. The court will order the adverse party to refrain from certain actions and/or require compliance with certain provisions. Failure to comply is a violation of the order which can result in the arrest and prosecution of the offender. Violations in some iurisdictions may also constitute criminal or civil contempt of court.

#### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (888) 549-1800 Voice 24-Hour Domestic Violence Hotline

#### ■ Vermilion County State's Attorney

7 N. Vermilion Street, Danville, IL 61832 (217) 554-7750 Voice

#### ■ Vermilion County Rape Crisis Center

1630 Georgetown Road, Suite 1, Tilton, IL 61833 (217) 446-1337 Voice 24-Hour Crisis Line

### **Psychiatric Disorder Counseling**

Programs that specialize in the treatment of individuals who have identified mental or emotional disorders with the objective of helping them to eliminate or reduce the severity of their symptoms, to mediate disturbed patterns of behavior, to promote positive personality growth and development and to maximize the individual's ability to function as independently as possible. Treatment may utilize therapeutic techniques derived from one or more theoretical counseling approaches.

#### **■** Community Resource & Counseling Center

1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

#### ■ HopeSprings Counseling Services

701 Devonshire Drive Suites B16-18, Champaign, IL 61820 (217) 531-2360 Voice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2130 Voice Behavioral Health Unit

#### **Psychiatric Hospitals**

Institutions whose primary function is to provide diagnostic and long or short-term treatment services for children, adolescents, adults and/or older adults who have acute psychiatric disorders, require hospitalization for maximum benefit, and who may be a threat to themselves, to their families or to others if left in the community or placed in a less restrictive treatment setting. Services may include a comprehensive evaluation; 24-hour care in a supportive, therapeutic environment; counseling for the patient and family; adjunctive therapies, as needed; medication, if required; and an aftercare program following discharge. Psychiatric hospitals may also offer a range of outpatient mental health services.

#### ■ McFarland Mental Health Center

901 Southwind Drive, Springfield, IL 62703 (217) 786-6857 Voice Intake - Questions Only - 24/7

#### **Psychiatric Inpatient Units**

Programs offered in special units of general acute care hospitals that provide diagnostic and treatment services for children, adolescents, adults and/or older adults who have acute or chronic mental or emotional disturbances, require hospitalization for maximum benefit, and who might be a threat to themselves, to their families or to others if left in the community or placed in a less restrictive treatment setting. Services may include a comprehensive evaluation; 24-hour care in a supportive, therapeutic environment; counseling for the patient and family; adjunctive therapies as needed; medication, if required; and an aftercare program following discharge.

#### **■** Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2130 Voice Behavioral Health Unit

#### **Psychiatric Rehabilitation**

Programs that integrate treatment strategies associated with psychiatry, occupational therapy and psychiatric case management to help severely mentally ill individuals stabilize their clinical status, increase their ability to function within their environment with as little ongoing professional intervention as possible, and improve their overall quality of life. Services are provided within an intensive case management system and may include medication and supportive psychotherapy to alleviate symptoms; training in interpersonal and independent living skills with a focus on personal care and management. leisure skills, social interaction skills and vocational preferences and aptitudes; cognitive retraining; family psychoeducation; peer support; and assistance in gaining access to the resources and benefits to which they are entitled. The individual is actively involved in developing the treatment plan and selecting the types of training that will be relevant to his or her ongoing roles and relationships.

### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

#### **■** Decatur Manor Healthcare

1016 W. Pershing, Decatur, IL 62526 (217) 875-0833 Voice

#### New Focus Achievement Center - Danville Care Center, Ltd.

1701 N. Bowman Avenue, Danville, IL 61832 (217) 443-2955 Voice

#### Public Guardianship/Conservatorship

#### **Programs**

Programs operated by a county, city, state or other public entities that are responsible for investigating the need for a guardian or conservator for all people who have been referred as allegedly incompetent or gravely disabled by mental illness or incapacity and which, upon appointment as guardian or conservator, are responsible for the care and custody of the individuals and/or the management of their estates.

## ■ Guardianship and Advocacy Commission - Chicago Administrative Office

160 N. LaSalle Street, Suite S500, Chicago, IL 60601 (866) 274-8023 Toll-free Central Intake

### Public Health Information/Inspection/Remediation

Programs that protect the public from unhealthful or unsanitary environmental conditions by establishing and enforcing health codes and regulations; taking and responding to complaints or reports regarding environmental hazards that pose a threat to public health or the environment; providing general information about environmental pollutants that constitute public health hazards; inspecting homes, public buildings, restaurants and other food facilities, and other property for compliance with health standards; cleaning up environmental hazards, when necessary; and/or initiating litigation against individuals and organizations who consistently have failed to comply with regulations, when warranted.

■ Vermilion County Health Department 200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

#### **Public Libraries**

Libraries supported by public and/or private funds which provide general library services without charge to all residents of a given community, district or region.

#### ■ Danville Public Library

319 N. Vermilion Street, Danville, IL 61832 (217) 477-5220 Voice

#### ■ Hoopeston Public Library District

110 N. Fourth Street, Hoopeston, IL 60942 (217) 283-6711 Voice

#### **Ramp Construction Services**

Programs that provide assistance in the form of labor and supplies for people with disabilities who need to modify multilevel homes or homes that have entrances preceded by steps in order to make them accessible by installing sloping walkways which transcend the levels.

#### ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

## ■ Vermilion County Handicapped Association (VCHA)

No Street Address Available, Danville, IL 61834 (217) 662-6331 Voice

### **Recordings for the Blind and Dyslexic**

Libraries or other organizations that maintain collections of books, magazines and other reading material on cassettes, CDs or in digital file formats and make them available on a loan basis to residents of the community who are blind or have visual impairments, dyslexia or other related disabilities. Also included are organizations that distribute cassettes, CDs, or digital files of this type that people can keep.

#### ■ Illinois Radio Reader (IRR)

300 N. Goodwin Street, Urbana, IL 61801-2173 (217) 333-6503 Voice

#### Reduced Cost Motor Vehicle Registration

Programs that enable older adults, people with disabilities and others who meet established criteria to register their automobiles or other vehicles and obtain valid license plates at a reduced rate.

#### ■ Benefit Access Application - BAA

1 Natural Resources Way, Suite 100, Springfield, IL 62702-1271

(800) 252-8966 Senior Helpline

#### Relationship Workshops

Programs that explore the meaning of contemporary relationships; the attitudes, feelings and interpersonal behaviors that can facilitate or hinder the development of intimate relationships; and strategies for letting go of past relationships, leaving present relationships that cannot work, enhancing current relationships that have potential for success, and entering into new relationships that are personally satisfying. Workshops may focus on evaluating past relationships, developing the confidence to approach potential partners and initiate new relationships, learning to love and maintain commitments, developing sexual intimacy, problem solving and communication in relationships and other similar topics.

#### **■** Family Life Skills

20 Poland Road, Danville, IL 61832 (217) 443-6371 Voice/FAX

#### **Rent Payment Assistance**

Programs that make rental payments for people who are at risk of eviction without assistance. Rent payment assistance programs may have age, income, disability, need or other eligibility requirements.

#### ■ Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-4031 Voice Emergency Assistance

## ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

#### ■ Grant Township

525 S. Market Street, Hoopeston, IL 60942-5221 (217) 283-5221 Voice

#### ■ Newell Township

19 E. Liberty Lane, Danville, IL 61832 (217) 446-1321 Voice Township Office

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### **Respite Care**

Programs that provide a brief period of relief or rest for family members, guardians or other people who are regular caregivers for dependent adults or children by offering temporary or intermittent care in the home or in community settings/facilities.

#### ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

#### **■** Illinois Respite Coalition

4015 N. Oak Park Avenue, Chicago, IL 60634 (773) 205-3627 Voice Office

#### **Respite Care Registries**

Programs that maintain lists of individuals or organizations which provide respite care services and link individuals or families who are in need of this service with appropriate resources.

#### **■** Illinois Respite Coalition

4015 N. Oak Park Avenue, Chicago, IL 60634 (773) 205-3627 Voice Office

### Runaway/Homeless Youth Counseling

Programs that provide emotional support, information and guidance for children and adolescents who have run away from home and for the entire family, if appropriate, with the objective of identifying and resolving the problems that prompted the youth to leave home and/or assisting the youth to formulate and implement a workable plan for his or her immediate future.

## ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

#### **Runaway/Homeless Youth Helplines**

Programs that provide immediate assistance for children and youth who have run away from or have been pushed out of their homes or who are acting out and at risk of abuse. Included may be steps to ensure the youth's safety, information regarding the youth's rights and alternatives, and referrals for shelter, medical care, ongoing counseling or group support and other related services. Also included are programs that maintain a message relay system which allows runaways to contact their parents or other concerned individuals and receive messages from them. Helpline staff are generally available via the telephone, email, live chat, texting and/or instant message (IM).

#### ■ National Runaway Safeline (NRS)

3141B N. Lincoln Avenue, Chicago, IL 60657 (800) 786-2929 Toll-free 1-800-RUNAWAY

#### Runaway/Youth Shelters

Programs that provide temporary emergency shelter for children and youth who have run away from or have been pushed out of their homes or who are acting out and at risk for abuse pending return to their own families or suitable alternative placement. Such facilities usually provide in-house individual, group and family counseling and the full range of other secondary services related to runaways including referral to appropriate resources.

## ■ Aunt Martha's - The Center For Children's Services

702 N. Logan Avenue, Danville, IL 61832 (217) 446-1300 Voice

#### **Scholarships**

Programs that provide or assist students to apply for awards which usually involve money and/or reduced tuition. Included are both needs-based scholarships which are awarded to outstanding students who are in financial need and honorary scholarships which are awarded on the basis of merit alone and normally carry a nominal monetary award. Scholarship funds come from many sources including private endowments, alumni contributions, college or university funds, individual departments or outside organizations.

## ■ East Central Illinois Community Action Agency - Family and Community Development Center

516 N. Kimball Street, Danville, IL 61832 (217) 446-1800 Voice

### ■ East Central Illinois Community Action Agency

- Gilman Family Center

210 North Central, Gilman, IL 60938 (800) 764-2555 Voice

## ■ East Central Illinois Community Action Agency - Paxton Center

1295 E. Pells Street, Paxton, IL 60957 (217) 379-3863 Voice

## ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

#### **School Districts**

Local administrative units that operate schools or contract for school services in specific geographical areas.

■ Vermilion County Regional Office of Education 200 S. College Street, Suite B, Danville, IL 61832 (217) 431-2668 Voice

#### **Scouting Programs**

Programs that provide opportunities for children and youth to develop individual and group initiative and responsibility, self-reliance, courage, personal fitness, discipline and other desirable qualities of character through participation in a wide range of organized recreational, educational and civic activities under the leadership of qualified adult volunteers. Troop members work on developing their skills in camping, swimming, citizenship, communication, conservation, cooking, community living, first aid and a wide variety of other areas, and usually earn merit badges when they have demonstrated mastery of the skills that are required for a particular activity.

# ■ Boy Scouts of America - Prairielands Council 3301 Farber Drive, Champaign, IL 61822 (217) 356-7291 Voice

## ■ Boy Scouts of America - Prairielands Council, Danville Office

305 Woodbury Street, Danville, IL 61834 (217) 356-7291 Voice

## ■ Girl Scouts of Central Illinois - Champaign Service Center

2001 Round Barn Road Suite C, Champaign, IL 61820 (217) 328-5112 Voice

#### **Self Representation Assistance**

Programs that train people to represent themselves in court when initiating or responding to a specific type of civil litigation.

#### ■ Danville Public Library

319 N. Vermilion Street, Danville, IL 61832 (217) 477-5220 Voice

#### **■** Hoopeston Public Library District

110 N. Fourth Street, Hoopeston, IL 60942 (217) 283-6711 Voice

#### **Senior Centers**

Multipurpose centers that serve as focal points for older adults in the community and which offer, at a single location, a wide variety of services and activities that are needed by and of interest to this population.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

### ■ Hoopeston Multi-Agency Service Center, Inc.

206 S. First Street, Hoopeston, IL 60942 (217) 283-5544 Voice

#### ■ Presence Covenant Medical Center - Center for Healthy Living

410 E. University Avenue, Suite 200, Champaign, IL 61820

(217) 337-2022 Voice

### **Senior Ride Programs**

Programs that provide door-to-door (or curb-to-curb) transportation for purposes of medical appointments, shopping, banking, social events, and other similar activities for older adults who need special accommodations and are unable to utilize other available means of transportation.

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### ■ Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-6991 Voice

#### ■ Faith in Action of Vermilion County

812 N. Logan Avenue, Danville, IL 61832 (217) 431-8489 Voice

### **Sexual Assault Counseling**

Programs that provide crisis, short-term and/or ongoing counseling for people who are coping with the emotional trauma of being forced to engage in sexual intercourse or other sexual acts without their consent. Included are military sexual trauma (MST) counseling programs offered by facilities operated by the U.S. Department of Veteran Affairs, which address the needs of veterans who have been traumatized by having experienced assault or repeated threatening sexual harassment which occurred while serving on active duty in the military. Counseling and support may be offered in a variety of settings and may

include individual, conjoint, family and group therapy sessions for the survivor and/or significant others.

#### ■ Vermilion County Rape Crisis Center

1630 Georgetown Road, Suite 1, Tilton, IL 61833 (217) 446-1337 Voice 24-Hour Crisis Line

#### **Sexual Assault Hotlines**

Programs that provide immediate assistance for people who are survivors of rape, incest and other forms of sexual assault which may include steps to ensure the person's safety, short-term emotional support, information regarding the person's rights and alternatives, and referrals and/or accompaniment to resources for medical, legal and emotional needs, advocacy and other related services. Hotline staff are generally available via the telephone, email, live chat, texting and/or instant message (IM).

## ■ RAINN - Rape, Abuse, and Incest National Network

1220 L Street, NW, Suite 505, Washington, DC 20005

(800) 656-4673 National Toll-free (800-656-HOPE)

#### ■ Vermilion County Rape Crisis Center

1630 Georgetown Road, Suite 1, Tilton, IL 61833 (217) 446-1337 Voice 24-Hour Crisis Line

#### **Sexual Assault Prevention**

Programs that help people who may be vulnerable to rape, molestation or other forms of sexual assault become aware of the general precautions that can be taken to reduce the risk of becoming a victim, and the alternatives for handling the situation should they be approached or attacked.

#### ■ Vermilion County Rape Crisis Center

1630 Georgetown Road, Suite 1, Tilton, IL 61833 (217) 446-1337 Voice 24-Hour Crisis Line

#### Sexually Transmitted Disease Screening

Programs that identify individuals who have contracted gonorrhea, syphilis, genital herpes or other diseases that are spread by sexual contact and diagnose their conditions. The procedure includes visual examinations, blood tests and analyses of discharge or samples taken from lesions.

## ■ Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

#### Sexually Transmitted Disease Treatment

Programs that provide comprehensive preventive, diagnostic and treatment services for people who have contracted gonorrhea, syphilis, genital herpes or another disease that is transmitted by sexual contact. Treatment usually involves an investigation of recent contacts of people who have been infected to stop the spread of the disease.

#### Aunt Martha's - Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

#### **Sheriff**

The county agency that is responsible for enforcing all laws and regulations, preventing crime, investigating criminal activity, apprehending, arresting and detaining suspects, preventing and suppressing delinquency and engaging in other activities that protect lives and property and preserve peace in the community.

#### ■ Vermilion County Sheriff

2 E. South Street, Danville, IL 61832 (217) 442-4080 Voice

#### **Small Business Development**

Programs that provide technical assistance, venture capital, loans, loan guarantees or other forms of support for individuals or groups who want to establish or expand the operation of a small business enterprise or venture. Also included are organizations whose purpose is to protect the interests of small businesses and assure that they receive a fair share of government purchases, government contracts, subcontracts and sales of government property.

■ Champaign County Chamber of Commerce 303 W. Kirby Avenue, Champaign, IL 61820 (217) 359-1791 Voice

### **Smoking Cessation**

Programs that utilize one or a variety of techniques including aversion therapy, hypnosis, acupuncture, acupressure, and individual and/or group therapy or mutual support groups to help people who wish to control their dependence on nicotine and give up cigarettes, cigars, pipe tobacco, chewing tobacco, snuff or other substances containing nicotine. Included are smoking "quitlines" which provide information and counseling about tobacco use for people who prefer a telephone-based service.

■ American Lung Association - Lung HelpLine 3000 Kelly Lane, Springfield, IL 62711 (800) 586-4872 Toll-free 800-LUNG-USA

#### Social Security Disability Insurance

A federal program administered by the Social Security Administration that provides monthly cash benefits for disabled workers who are fully insured under the program, who are not capable of substantial gainful work and who have completed a five month waiting period.

■ Social Security Administration - Danville Office 400 N. Vermilion Street, Danville, IL 61832 (866) 331-5394 Toll-free

### **Social Security Retirement Benefits**

A program administered by the Social Security
Administration that provides monthly cash payments
(sometimes called old-age insurance benefits) for people
age 62 and older who are fully insured. Workers may
retire at age 62 and receive a reduced benefit or may wait
until age 65 and receive a full benefit. Benefit amounts
depend upon wages earned and the number of quarters of
coverage credited to the individual's Social Security
record.

■ Social Security Administration - Danville Office 400 N. Vermilion Street, Danville, IL 61832 (866) 331-5394 Toll-free

### Social Security Survivors Insurance

A program administered by the Social Security Administration that provides monthly cash benefits for the eligible survivors of workers covered under Social Security who have died. Survivors benefits amounts are figured as a percentage of the deceased worker's primary insurance amount.

■ Social Security Administration - Danville Office 400 N. Vermilion Street, Danville, IL 61832 (866) 331-5394 Toll-free

#### Soup Kitchens

Programs offered by churches, restaurants and other organizations that provide meals in a central location for people who lack the resources needed to buy and prepare food. The food may be distributed to people who line up for the meal or may be served to people seated in a dining hall setting, and participants rarely need to establish eligibility for the service.

#### **■** Danville Rescue Mission

834 N. Bowman Avenue, Danville, IL 61832-4052 (217) 446-7223 Voice

#### **Special Education**

Programs that provide educational services including special placement and individualized programming, instruction and/or support services for exceptional children, youth and/or adults, including those who have hearing impairments, visual impairments, physical disabilities, learning disabilities, intellectual disabilities

and/or other developmental disabilities, emotional disturbance, multiple disabilities or speech or language impairments and who need appropriately modified curricula, teaching methodologies and instructional materials in order to learn. Services may include the development, in partnership with the child's parents, of an individualized educational plan to meet the child's needs and the implementation and review at least annually of each child's plan to determine progress and future needs.

- Vermilion Association for Special Education 15009 Catlin Tilton Road, Danville, IL 61834 (217) 443-8273 Voice
- Illinois Service Resource Center (ISRC) 3444 W. Dundee Road, Northbrook, IL 60062 (800) 550-4772 Voice/TTY 24 hour Helpline

#### **Special Olympics**

An international program of sports training and athletic competition for children and adults with intellectual disabilities which features a variety of sports and games. Children must be age eight or older to compete. Special Olympics events include alpine skiing, aquatics (swimming, diving, flotation races), athletics (running and track and field), badminton, basketball, bocce, bowling, cross country skiing, cycling, equestrian, figure skating, floor hockey, golf, gymnastics, powerlifting, roller skating, sailing, soccer, softball, speedskating, table tennis, team handball, tennis and volleyball. Included are organizations that sponsor, organize, hold, promote, sell tickets to and publicize the events; provide information about competition schedules; and/or maintain information about current standings.

## ■ Special Olympics Illinois Eastern Prairie / Area 8

902 N. Country Fair Drive, Unit 7, Champaign, IL 61820 (217) 355-1750 Voice

### **Specialized Telecommunications Equipment**

Programs that pay for or provide access to TTY equipment (also known as text telephones, TDDs and telecommunication devices for the deaf), or other specialized telecommunications devices such as voice carry-over telephones, amplified telephones, telebraillers, voice-activated telephones, sip-n-puff telephones or large visual displays for use at home or in the office by people who are deaf or hearing impaired, have speech disabilities or physical limitations, or need to communicate with a person with a hearing impairment or speech disability. Included are programs that pay for or loan such equipment to people with disabilities or organizations serving them, or which operate sites where such equipment is available for use by the public.

## ■ ITAC - Illinois Telecommunications Access Corporation

3001 Montvale Drive, Suite A, Springfield, IL 62704 (800) 841-6167 Toll-free

■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

### Spouse/Intimate Partner Abuse Counseling

Programs that provide individual, conjoint, family or group treatment for individuals who are being physically, sexually and/or emotionally abused by their partners, and/or for perpetrators. Included are programs that provide therapeutic interventions for married couples, people who have live-in mates and/or gay and lesbian couples who are experiencing problems with abuse.

#### ■ Cognition Works, Inc.

507 W. Springfield Avenue, Urbana, IL 61801 (217) 239-0142 Voice

#### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (888) 549-1800 Voice 24-Hour Domestic Violence Hotline

#### SSI

A federal income maintenance program administered by the Social Security Administration that provides basic financial assistance in the form of monthly checks for people who are age 65 and older, blind or have a disability and who have little or no income and resources. Some states supplement SSI checks for certain categories of recipients. If the state's supplemental payment is federally administered, individuals are automatically assessed for SSP eligibility when they apply for SSI and the supplemental payment is included in their SSI check. If a state administers its own supplemental payments, individuals must apply separately at the state agency.

■ Social Security Administration - Danville Office 400 N. Vermilion Street, Danville, IL 61832 (866) 331-5394 Toll-free

#### **State Police**

The state agency that has responsibility for enforcing state laws, investigating crimes, providing laboratory analysis of criminal evidence, gathering and sharing criminal intelligence and providing expertise and resources to other law enforcement agencies throughout the state.

■ Illinois State Police - Pesotum - District 10 611 S. Chestnut, Pesotum, IL 61863 (217) 867-2050 Voice

### **State Units on Aging**

State government offices that receive federal funding from

the U.S. Administration on Aging and state funds to develop a statewide plan for a system of supportive in-home and community-based services authorized by the Older Americans Act of 1965 and oversee the work of the Area Agencies on Aging which coordinate the delivery of services at the local level.

#### ■ Illinois Department on Aging

One Natural Resources Way, Suite 100, Springfield, IL 62702-1271 (800) 252-8966 Toll-free Senior Helpline

#### **State's Attorney**

The chief prosecuting officer for the state who is responsible for initiating charges and prosecuting people, including juveniles, who have been accused of felony and misdemeanor offenses including violations of the motor vehicle code; enforcing laws that require responsible people to support their dependents; and investigating allegations of major fraud, organized criminal activity and corruption as well as unlawful conduct by public officials.

#### ■ Vermilion County State's Attorney

7 N. Vermilion Street, Danville, IL 61832 (217) 554-7750 Voice

#### **Stress Management**

Programs that utilize a variety of techniques including demonstration, exercise and discussion to help participants increase their understanding of the conditions and habits that lead to stress, to learn more about the effects of stress on the body, to identify the stressors in their own lives, and to develop better ways of reducing or managing stress in their personal relationships and work environment. The program may include instruction in and practice of physical exercises, relaxation techniques and other mechanisms for coping with stress.

#### ■ New Directions Treatment Center

153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

### Substance Use Disorder Education/Prevention

Programs that provide information about substance use disorders (including the substances most commonly used and their effects, the diagnostic criteria for substance use disorders, screening and diagnostic procedures and methods of treatment) and/or which offer any of a variety of services that focus on substance use prevention for people of all ages who are at risk. Included may be printed materials or videos that address the subject; psycho-educational and skill building activities; structured groups which focus on family dynamics, problem-solving, self-esteem and similar issues; and presentations in schools and agencies and to family groups regarding the dangers of alcohol and drug use and smoking, the signs of substance use disorders, the legal consequences of

illegal substance use and how to get help.

## ■ Prairie Center Health Systems - Vermilion County

1222 E. Voorhees, Danville, IL 61834 (217) 477-4500 Voice

#### **Substance Use Disorder Hotlines**

Programs that provide immediate assistance for people who have problems related to excessive use of alcohol and/or use of other drugs or are at risk of a substance use related disorder. Services may include defusing the crisis, ensuring the person's safety and information about alternatives the person may explore to begin recovering. Substance use related hotlines are also typically available to significant others of people who are involved with drugs and/or excessive alcohol use. Hotline staff can generally be reached via the telephone, email, live chat, texting and/or instant message (IM).

## ■ Department of Human Services (DHS) - Main Office

600 E. Ash Street Building 500, Springfield, IL 62703 (833) 234-6343 Toll-free 1-833-2FINDHELP

■ Narcotics Anonymous - Greater Illinois Region
No Street Address Available, Springfield, IL 62705
(800) 539-0475 Toll-free
24/7 Helpline

### <u>Substance Use Disorder Treatment</u> Programs

Community and hospital-based programs that provide a variety of inpatient, outpatient and residential treatment services for individuals who have problems related to excessive use of alcohol and/or use of other drugs.

- Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice
- New Directions Treatment Center 153 N. Vermilion Street, Danville, IL 61832 (217) 442-9026 Voice

## ■ Prairie Center Health Systems - Residential Services

122 W. Hill Street, Champaign, IL 61820 (217) 356-7576 Voice

## ■ Prairie Center Health Systems - Vermilion County

1222 E. Voorhees, Danville, IL 61834 (217) 477-4500 Voice

## ■ Prairie Center Health Systems - Vermilion County

1222 E. Voorhees, Danville, IL 61834 (217) 356-7576 Voice

24 hour Hotline

#### **Suicide Prevention Hotlines**

Programs that provide immediate assistance for individuals who are having suicidal feelings with the objective of helping them explore alternatives to self-harm or self-destruction. Suicide prevention workers establish and maintain contact with the individual while identifying and clarifying the focal problem, evaluate the suicidal potential, assess the individual's strengths and resources, and mobilize available resources including paramedic or police intervention and emergency psychiatric care as needed. These programs can also help individuals who are worried about the potentially suicidal behavior of another with the objective of helping them identify warning signs and provide options on seeking further help. Hotline staff are generally available via the telephone, email, live chat, texting and/or instant message (IM).

## ■ 1-800-273-TALK - National Suicide Prevention Lifeline

Mental Health Association New York City 50 Broadway, 19th Floor, New York, NY 10004 (800) 273-8255 Toll-free Veterans should dial 1

#### ■ Boys Town National Hotline

13940 Gutowski Road, Boys Town, NE 68010 (800) 448-3000 National Toll-free Hotline

## ■ The Trevor Project West Hollywood, CA 90069

(866) 488-7386 Toll-free (866.4.U.TREVOR)

#### **Support Groups**

Autonomous groups of individuals who share a common problem or concern, either directly or through their partners and families, who meet together on a voluntary basis, either in-person, by telephone or via the Internet, to fulfill a need, overcome a disability or cope with a crisis. Members of mutual support groups share their experiences, strengths and hopes and rely on one another for emotional support, information and resources. Included are professionally-facilitated groups, faith-based and secular 12-step models with or without professional participation, groups that use a set of guidelines prepared by a national organization or headquarters, and groups that have no professional participation and/or no specifically-structured format.

#### Alcoholics Anonymous - Southern Illinois (Area 21)

No Street Address Available, Bloomington, IL 61701 (800) 307-6600 Toll-free

(217) 443-2039 Voice

(309) 828-7092 Voice

(217) 422-3766 Voice

(217) 373-4200 Voice

(618) 499-4580 Voice

(217) 525-5795 Voice

## ■ Alzheimer's Association - Illinois Chapter - Bloomington

207 S. Prospect Avenue, Suite 1, Bloomington, IL 61704

(309) 662-8392 Voice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2000 Voice

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Center for Loss & Healing

3940 N. Vermilion, Danville, IL 61834 (217) 442-5203 Voice

## ■ Iroquois Memorial Hospital Home Health and Hospice

200 N. Laird Lane, Watseka, IL 60970 (815) 432-0185 Voice Hospice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2000 Voice

#### ■ The Compassionate Friends

1000 Jorie Boulevard, Suite 140, Oak Brook, IL 60523

(877) 969-0010 National Toll-free

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Presence United Samaritans Medical Center -Cancer Care Center

806 N. Logan Avenue, Danville, IL 61832 (217) 431-4290 Voice

#### ■ La Leche League of Champaign-Urbana

No Street Address Available, Mahomet, IL 61853 (217) 725-8060 Voice Jodi

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### **■** Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Illinois Area of Cocaine Anonymous

No Street Address Available, Chicago, IL 60630

#### **■** Gamblers Anonymous

No Street Address Available, Los Angeles, CA 90017 (626) 960-3500 Voice Administrative

### ■ Depression and Bipolar Support Alliance

1400 W. Park Street, Urbana, IL 61801 (810) 328-3272 Voice Amanda Bryan

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ DivorceCare

No Street Address Available, Wake Forest, NC 27588 (800) 489-7778 Toll-free

#### ■ Community Resource & Counseling Center

1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

#### ■ Narcotics Anonymous - Greater Illinois Region

No Street Address Available, Springfield, IL 62705 (800) 539-0475 Toll-free 24/7 Helpline

### **■** Epilepsy Foundation of Greater Chicago Area

17 N. State Street, Suite 650, Chicago, IL 60602 (312) 939-8622 Voice

#### ■ Al-Anon/Alateen - District 12

No address available, Champaign, IL 61820 (866) 794-8515 Toll-free Champaign Answering Service

## ■ Al-Anon/Alateen - Southern Illinois Family Group Meetings

Al-Anon Family Group Headquarters, Inc 1600 Corporate Landing Parkway, Virginia Beach, VA 23454

(888) 425-2666 National Toll-free Meeting line available 24/7

#### ■ Depression and Bipolar Support Alliance

1400 W. Park Street, Urbana, IL 61801 (810) 328-3272 Voice Amanda Bryan

#### ■ NAMI Champaign County

No Street Address Available, Champaign, IL 61820 (217) 419-5345 Voice

#### **■** Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2181 Voice Chaplain

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2000 Voice

#### ■ CRIS Healthy Aging Center

309 N. Franklin Street, Danville, IL 61832 (217) 443-2999 Voice

#### ■ Depression and Bipolar Support Alliance

1400 W. Park Street, Urbana, IL 61801 (810) 328-3272 Voice Amanda Bryan

#### **■** Emotions Anonymous

No Street Address Available, Saint Paul, MN 55104-0245 (651) 647-9712 Voice

#### ■ GROW in Illinois / GROW in America

No Address Available, Champaign, IL 61826 (217) 352-6989 Voice Branch Center

#### ■ NAMI Champaign County

No Street Address Available, Champaign, IL 61820 (217) 419-5345 Voice

#### **■** Debtors Anonymous

No Street Address Available, Needham, MA 02492-0009 (800) 421-2383 Toll-free US Only

## ■ American Parkinson Disease Association (APDA) Midwest Chapter

1800 N. Main Street, Suite 215, Wheaton, IL 60187 (630) 933-4392 Voice Main

#### ■ Co-Dependents Anonymous (CoDA)

No Street Address Available, Phoenix, AZ 85067 (888) 444-2359 Toll-free

#### ■ Sex Addicts Anonymous

No Street Address Available, Houston, TX 77270 (800) 477-8191 National Toll-free

#### ■ Carle Foundation Hospital

611 W. Park Street, Urbana, IL 61801 (217) 383-3311 Voice

#### ■ Presence Covenant Medical Center

1400 W. Park Street, Urbana, IL 61801 (217) 337-2000 Voice

#### ■ Community Resource & Counseling Center 1510 W. Ottawa Road, Paxton, IL 60957 (217) 379-4302 Voice

■ PACE, Inc. Center for Independent Living 1317 E. Florida Avenue, Urbana, IL 61801-6007 (217) 344-5433 Voice

### ■ Carle Foundation Hospital 611 W. Park Street, Urbana, IL 61801

(217) 383-3311 Voice
■ Overeaters Anonymous, Inc.
6075 Zenith Court N.E., Rio Rancho, NM

(505) 891-2664 Voice

87144-6424

#### **Sweat Equity Programs**

Programs that make low-cost housing available to people who have very low incomes by organizing a group of volunteers to design and construct houses which are then sold at cost and at no interest to individuals who qualify by making a small down payment and investing a specified number of hours of "sweat equity" working on the project.

### ■ Habitat for Humanity of Danville

705 N. Walnut Street, Danville, IL 61832 (217) 497-4234 Voice

#### **TANF**

A state program with matching federal block grant funds administered by the county or the state under state guidelines that provides time-limited cash assistance for needy families with (or expecting) children as well as job preparation, work opportunities and access to supportive services such as child care which enable parents receiving assistance to leave the program and become self-sufficient. TANF, which ends the federal entitlement known as AFDC, creates a five-year lifetime limit on cash assistance for most adult recipients; requires that recipients be working or participating in a work-related activity within two years and cooperate with comprehensive child support enforcement efforts including paternity establishment; and contains special live at home and stay in school provisions for teenage parents. States have wide latitude in structuring their TANF programs and may obtain waivers which exempt them from specific federal requirements. Recipients may receive monthly checks or be given electronic benefit transfer (EBT) cards which allow them to access their cash benefits at automated teller machines (ATMs) or point of sale (POS) equipment that is located in grocery stores, banks and other commercial locations.

#### ■ Department of Human Services (DHS) -Vermilion County

220 S. Bowman Avenue, Danville, IL 61832 (217) 442-4003 Voice

### **Tax Preparation Assistance**

Programs that help eligible individuals (including older adults, people with disabilities and people with low incomes) prepare their tax returns or complete paperwork to apply for tax relief in the form of tax credit, rebate, exemption or postponement programs. Included are programs staffed by volunteers or others who provide this service without charge and professional tax preparation services. Most tax preparation assistance sites allow the people they assist to file their tax return information electronically.

## ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 443-8559 Voice

#### ■ MyFreeTaxes.com

701 N. Fairfax Street, Alexandria, VA 22314 (855) 698-9435 Toll-free 1-855-MY-TX-HELP

#### **Telecommunication Relay Services**

Programs that allow people who are deaf, hard of hearing or have speech impairments to communicate through a communications assistant with people who use a standard telephone or the Internet. The communications assistant relays TTY (text telephone or telecommunications device for deaf and hard of hearing individuals) to the telephone user and types that person's response back to the TTY user. Three options when using a telephone relay service are voice carry-over (VCO), hearing carry-over (HCO) and speech-to-speech (STS). VCO allows a person with a hearing impairment to speak directly to the other party and then read the response typed by a communications assistant. HCO allows a person with a speech impairment to hear the other party and relay the TTY response back to the telephone user through the communications assistant. STS provides assistance for people with speech disabilities who have difficulty being understood on the phone. STS communications assistants are specially trained in understanding a variety of speech disorders, which enables them to repeat what the caller says in a manner that makes the caller's words clear and understandable to the called party. The relay service allows individuals with communication disorders to communicate with all telephone users. Telecommunication relay services can be reached by dialing 711.

#### ■ 711 - Illinois Relay Service

No Street Address Available, Shawnee Mission, KS 66201 (800) 526-0844 TTY TTY Users

#### **Temporary Financial Assistance**

Programs that provide assistance for people who are experiencing an unexpected financial shortfall and have insufficient resources to obtain essential services or to meet expenses in situations where financial assistance related to their specific circumstance is unavailable. Monetary assistance may be in the form of cash, loans, checks or vouchers.

#### **■** Love INC of Vermilion County

533 S. Bowman Avenue, Danville, IL 61832 (217) 442-5683 Voice

## ■ Greater Community AIDS Project of East Central Illinois

(217) 351-2437 Voice

#### American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

## ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

### ■ Signs of Sunshine, Inc.

(855) 767-4255 Toll-free

#### ■ American Legion, Department of Illinois

2720 E. Lincoln, Bloomington, IL 61704 (309) 663-0361 Voice

#### ■ Crosspoint Human Services

210 Avenue C, Danville, IL 61832 (217) 442-3200 Voice 24 hours

#### ■ PATH - Providing Access To Help

201 E. Grove Street, Suite 200, Bloomington, IL 61701 (309) 834-0549 Voice Lori Kimbrough

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 278-9897 Voice

#### **Therapeutic Camps**

Residential or day camp facilities that are appropriately staffed and equipped to provide an opportunity for children or adults who have developmental disabilities, emotional disturbances or health impairments, or who have other limitations or problems which require special facilities or programming, to enjoy a cooperative indoor and/or outdoor living experience.

#### **■** Lions of Illinois Foundation

2254 Oakland Drive, Sycamore, IL 60178 (815) 756-5633 Voice

#### **Thrift Shops**

Organizations that offer new or secondhand furniture, appliances, clothing, toys and other material goods at lower than retail prices, and which often use the proceeds from sales to support other services to the community. Thrift shops accept direct donations from the public of new and reusable goods. Also included are other types of resale shops that sell secondhand but reusable musical instruments, salvaged building materials, office

equipment, sports equipment, books, CDs and other material goods.

### ■ Hoopeston Multi-Agency Service Center, Inc.

206 S. First Street, Hoopeston, IL 60942 (217) 283-5544 Voice

## ■ Land of Lincoln Goodwill Industries - Danville Store

904 N. Gilbert Street, Danville, IL 61832 (217) 220-6548 Voice Retail Store

## ■ Land of Lincoln Goodwill Industries - Savoy Store

1201 Savoy Plaza Lane, Savoy, IL 61874 (217) 503-6076 Voice Retail Store

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### ■ Y's Buys Thrift Shop

208 N. Jackson Street, Danville, IL 61832 (217) 709-0331 Voice

### **Transitional Housing/Shelter**

Programs that provide extended shelter and supportive services primarily for homeless individuals and/or families with the goal of helping them live independently and transition into permanent housing. Some programs require that the individual/family be transitioning from a short-term emergency shelter. The length of stay varies considerably by program. It is generally longer than two weeks but typically 60 days or more and, in many cases, up to two years or more. The supportive services may be provided directly by the organization managing the housing or may be coordinated by them and provided by other public or private agencies. Transitional housing/shelter is generally provided in apartment style facilities with a higher degree of privacy than short-term homeless shelters; may be provided at no cost to the resident; and may be configured for specialized groups within the homeless population such as people with substance abuse problems, homeless mentally ill, homeless domestic violence victims, veterans or homeless people with AIDS/HIV. In some cases, a "transition in place" option allows families to continue living in the same complex (if not the same unit) where their transitional housing unit is located when they are ready to move to permanent housing. In other cases, the permanent housing option is either public housing or private rental housing supported by a tenant-based voucher subsidy. Included are post-domestic violence shelter housing programs that make affordable rental housing (or other accommodations) available to women, generally those who are coming directly out of a domestic violence shelter or other crisis shelter, often in apartment complexes owned by the shelter; and programs that provide transitional housing and support services for other targeted groups such as military and veteran families and others who need a temporary supportive living environment to maintain stability and begin to thrive.

## ■ Greater Community AIDS Project of East Central Illinois

(217) 351-2437 Voice

#### ■ Crosspoint at the Y

201 N. Hazel Street, Danville, IL 61832 (217) 446-1217 Voice

#### ■ Cunningham Children's Home

1301 N. Cunningham Avenue, Urbana, IL 61802 (217) 367-3728 Voice

#### **Transportation Expense Assistance**

Programs that provide immediate cash, bus tokens, loans, loan/insurance payment support or other forms of financial assistance for people who otherwise have no means of transportation. Transportation expense assistance programs may have age, income, disability, need or other eligibility requirements.

#### **■** Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-4031 Voice Emergency Assistance

## ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

### **Transportation Passes**

Programs that issue identification cards or vouchers that people can use in lieu of cash to pay for transportation.

#### ■ Benefit Access Application - BAA

1 Natural Resources Way, Suite 100, Springfield, IL 62702-1271

(800) 252-8966 Senior Helpline

#### ■ Benefit Access Application - BAA

1 Natural Resources Way, Suite 100, Springfield, IL 62702-1271

(800) 252-8966 Senior Helpline

### **Truancy Counseling**

Programs that work with children and adolescents of compulsory school age who are habitually absent from class without permission to encourage them to improve their attendance and complete their education.

■ Vermilion County Regional Office of Education 200 S. College Street, Suite B, Danville, IL 61832 (217) 431-2668 Voice

### **Tuberculosis Screening**

Programs that identify individuals who have contracted tuberculosis by administering chest x-rays; the Mantoux test, the von Pirquet test or the Vollmer patch test, all of which determine the presence of a tuberculosis infection based on a local inflammatory reaction to a sample of the bacillus which has been injected or rubbed into the skin; or other screening tools.

#### **■** Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

#### **Tutoring Services**

Programs that provide supplemental instruction for students who are having difficulty with their coursework or who want to get more out of their regular educational program.

#### ■ The Reading Group

3011A Village Office Place, Champaign, IL 61822 (217) 351-9144 Voice

## ■ Children's Dyslexia Center of East Central Illinois

109 W. North Street, Danville, IL 61832 (217) 446-9377 Voice

#### ■ Hoopeston Multi-Agency Service Center, Inc.

206 S. First Street, Hoopeston, IL 60942 (217) 283-5544 Voice

#### ■ Project Success of Vermilion County, Inc.

917 N. Walnut, Suite 203, Danville, IL 61832 (217) 446-3200 Voice

#### ■ The Reading Group

3011A Village Office Place, Champaign, IL 61822 (217) 351-9144 Voice

#### **Unemployment Insurance**

Programs that provide partial income replacement for a limited period of time for eligible individuals who become unemployed.

#### ■ Illinois Department of Employment Security (IDES) - Champaign

1307 N. Mattis Avenue, Champaign, IL 61826 (800) 244-5631 Toll-free

### **Urgent Care Centers**

Programs, which may be available on a 24-hour basis, that provide walk-in treatment services for people who have minor illnesses or injuries. Urgent care centers serve as an alternative to hospital emergency departments for episodic care that can not be delayed until an appointment at a physician's office is available; and are often equipped to provide services not generally available in primary care physician offices, e.g., have x-ray facilities that allow for treatment of minor fractures and foreign bodies such as nail gun injuries and/or minor care trauma rooms that facilitate the repair of minor and moderate to severe lacerations that can be treated in an urgent care center.

#### ■ Carle at Danville on Fairchild

311 W. Fairchild, Danville, IL 61832 (217) 431-7600 Voice Convenient Care

#### ■ Carle Clinic - Champaign on Curtis

1701 W. Curtis Road, Champaign, IL 61822 (217) 365-6200 Voice

#### ■ Carle Clinic - Urbana on Windsor

1818 E. Windsor Road, Urbana, IL 61802 (217) 255-9500 Voice

#### ■ Charlotte Ann Russell Medical Center

801 E. Orange Street, Hoopeston, IL 60942 (217) 283-5644 Voice

#### **■** Christie Clinic in Danville

3545 N. Vermilion Street, Danville, IL 61832 (217) 442-8611 Voice

#### **■** Danville Polyclinic

707 N. Logan Avenue, Danville, IL 61832 (217) 447-4707 Voice Urgent Care

#### **USDA Rural Home Purchase Loan Programs**

Programs offered by the U.S. Department of Agriculture's Rural Housing Service that make home loans and loan guarantees available to rural families with an income below 80% of the median income level in the communities where they live who do not qualify for a conventional loan. Direct loans are made for the purchase of a new home or for new home construction including site preparation. The loan guarantee program guarantees loans made by private lenders. Under the terms of this program, families may borrow up to 100% of the appraised value of a home eliminating the need for a down payment, a barrier to home ownership frequently faced by families with low incomes.

## ■ USDA Rural Development - Champaign Service Center

2110 W. Park Court, Suite B, Champaign, IL 61821-2986 (217) 352-3536 Voice

#### **Utility Assistance**

Programs that provide financial assistance for people who are at risk for having their utilities shut off; offer discounted utility services; provide disconnection protection; arrange for notification regarding pending disconnection; make available special services such as large print utility bills or levalized energy bill payment arrangements which support people's ability to make their payments; or supply wood, propane, butane or other fuel for heating or cooking purposes in situations where people have no other means of acquiring them. Utility assistance programs may have age, income, disability, need or other eligibility requirements.

#### ■ Danville Township

101 W. North Street, Danville, IL 61832 (217) 442-4031 Voice Emergency Assistance

## ■ East Central Illinois Community Action Agency - Family and Community Development Center

516 N. Kimball Street, Danville, IL 61832 (217) 446-1800 Voice

## ■ East Central Illinois Community Action Agency - Gibson City

401 N. Church Street, Gibson City, IL 60936 (217) 784-2065 Voice

## ■ East Central Illinois Community Action Agency - Gilman Family Center

210 North Central, Gilman, IL 60938 (800) 764-2555 Voice

### ■ East Central Illinois Community Action Agency

- Paxton Center

1295 E. Pells Street, Paxton, IL 60957 (217) 379-3863 Voice

### ■ East Central Illinois Community Action Agency

- Watseka Center

1001 E. Grant Street, Watseka, IL 60970 (815) 432-5900 Voice

#### ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

#### ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

## ■ Energy Assistance Foundation - Warm Neighbors Cool Friends Program

No Street Address Available, Decatur, IL 62525 (888) 690-5700 Toll-free

#### ■ Grant Township

525 S. Market Street, Hoopeston, IL 60942-5221 (217) 283-5221 Voice

#### ■ Newell Township

19 E. Liberty Lane, Danville, IL 61832 (217) 446-1321 Voice Township Office

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 442-5911 Voice

#### ■ Illinois Lifeline Link-Up

312 S. 4th Street, Suite 200, Springfield, IL 62701 (800) 683-9793 Toll-free Frontier Customers

#### **Veteran Benefits Assistance**

Programs that provide assistance for veterans who are having difficulty understanding and/or obtaining the full benefits and services to which they are entitled by law based on service to their country. The programs may help veterans understand the eligibility criteria for benefits, the benefits provided by the program, the payment process and the rights of beneficiaries; provide consultation and advice; help them complete benefits application forms; negotiate on their behalf with U.S. Department of Veterans Affairs staff; and/or represent them in administrative processes or judicial litigation. Included are veteran rights organizations that offer a range of advocacy services as well as legal aid programs that offer more formalized legal assistance.

#### ■ Illinois Department of Veterans' Affairs - Vermilion County

407 N. Franklin, Suite B, Danville, IL 61832 (217) 442-7895 Voice VSO: William Illa

#### ■ Salvation Army of Danville

855 E. Fairchild Street, Danville, IL 61832 (217) 278-9897 Voice

#### **Veteran Employment Programs**

Programs that provide resume preparation assistance, career counseling, vocational assessment, job development, job training, job search, job placement and/or other services for unemployed veterans who need assistance re-entering the workforce. Programs for homeless veterans may also provide supportive services such as clothing; access to temporary, transitional and permanent housing; referrals for medical and substance abuse treatment; and transportation assistance. Veteran employment programs may be configured for recently separated veterans, homeless veterans, veterans with service-connected disabilities and other special populations or may be broadly available to veterans in general.

## ■ Illinois Department of Employment Security (IDES) - Champaign

1307 N. Mattis Avenue, Champaign, IL 61826 (800) 244-5631 Toll-free

#### **Veterans Affairs Medical Centers**

Health care facilities operated by the U.S. government that provide inpatient and outpatient medical, surgical and psychiatric care for eligible veterans.

#### ■ VA Illiana Health Care System

1900 E. Main Street, Danville, IL 61832 (217) 554-3000 Voice

#### **Vocational Education**

Secondary or postsecondary education programs available in regular or trade high schools or through separate vocational centers or programs that provide formal preparation for semiskilled, skilled, technical or professional occupations for high-school-aged students and, in some cases, adults who have opted to develop or expand their employment opportunities, often in lieu of preparing for college entry. Vocational education programs help participants prepare for full-time employment upon graduation, part-time employment while in school or for more advanced vocational training at the postsecondary level.

## ■ Vermilion Vocational Educational Delivery System

2000 E. Main Street Lincoln Hall 110, Danville, IL 61832 (217) 443-8742 Voice

#### **Vocational Rehabilitation**

Programs that enable individuals with disabilities, people who abuse drugs or alcohol, or people who have emotional problems to obtain the training and employment experiences they need to achieve economic self-sufficiency. Services may include vocational evaluation, work adjustment, work experience, training in marketable skills and placement in competitive employment or a sheltered work environment.

#### ■ Cunningham Children's Home

1301 N. Cunningham Avenue, Urbana, IL 61802 (217) 367-3728 Voice

#### ■ Danville Area Food Pantry

141 N. Walnut Street, Danville, IL 61832 (217) 442-4031 Voice

#### ■ DRS Office - Danville

407 N. Franklin Street, Suite A, Danville, IL 61832 (217) 446-0230 Voice

#### **Volunteer Opportunities**

Community organizations that are actively seeking individuals with the requisite knowledge, skills and experience who are willing to offer their services and work on a full or part-time basis without remuneration on projects or in positions that benefit the organization itself or the people it serves. Many agencies that provide volunteer opportunities also offer intensive training in the tasks that are required for the job.

## ■ Alzheimer's Association - Illinois Chapter - Bloomington

207 S. Prospect Avenue, Suite 1, Bloomington, IL 61704 (309) 662-8392 Voice

■ American Cancer Society - Eastern Region 2509 S. Neil Street, Champaign, IL 61820 (217) 356-9076 Voice

#### American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

## ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

#### ■ CASA of Vermilion and Edgar Counties

211 N. Walnut Street, Danville, IL 61832 (217) 446-5975 Voice

## ■ Girl Scouts of Central Illinois - Champaign Service Center

2001 Round Barn Road Suite C, Champaign, IL 61820

(217) 328-5112 Voice

#### ■ Humane Society of Danville

1225 N. Collett Street, Danville, IL 61832 (217) 446-4110 Voice

### ■ Special Olympics Illinois Eastern Prairie / Area 8

902 N. Country Fair Drive, Unit 7, Champaign, IL 61820 (217) 355-1750 Voice

#### ■ Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

### **Water Safety Education**

Programs that are designed to increase public awareness of the measures that people can take to ensure their safety while engaging in recreation in, on or around the water.

#### American Red Cross - Central Illinois -Bloomington Chapter

One Wesport Court, Bloomington, IL 61701 (309) 662-0500 Voice

## ■ American Red Cross - Central Illinois - Peoria Chapter

311 W. John H. Gwynn Jr. Avenue, Peoria, IL 61605 (309) 677-7272 Voice

#### **Weatherization Programs**

Programs that provide assistance in the form of labor and supplies to help people improve the energy efficiency of their homes and protect them from the elements. The program provides ceiling insulation, attic venting, double glazed windows, weather-stripping, minor housing envelope repairs, low-flow showerheads, evaporative cooler vent covers, water heater blankets, pipe wrap, duct wrap, switch and outlet gaskets, caulking, and other related energy conservation measures. Weatherization programs may have age, income, disability or other eligibility requirements.

### ■ East Central Illinois Community Action Agency

- Family and Community Development Center 516 N. Kimball Street, Danville, IL 61832 (217) 446-1800 Voice

## ■ East Central Illinois Community Action Agency - Gibson City

401 N. Church Street, Gibson City, IL 60936 (217) 784-2065 Voice

### ■ East Central Illinois Community Action Agency

- Gilman Family Center

210 North Central, Gilman, IL 60938 (800) 764-2555 Voice

## ■ East Central Illinois Community Action Agency - Paxton Center

1295 E. Pells Street, Paxton, IL 60957 (217) 379-3863 Voice

### ■ East Central Illinois Community Action Agency

- Watseka Center

1001 E. Grant Street, Watseka, IL 60970 (815) 432-5900 Voice

#### ■ East Central Illinois Community Action Agency, Inc.

56 N. Vermilion Street, Danville, IL 61834 (217) 554-9110 Voice

#### WIC

A federally-funded program that provides nutrition education and food vouchers for pregnant women, new mothers, infants and children younger than age five who cannot afford an adequate diet and, in the case of infants older than six weeks of age, who have a condition which shows a need for better nutrition. Vouchers are picked up at a WIC site (which are usually located in an health center that provides maternity and/or pediatric care) on a monthly basis and may be exchanged for milk, cheese, eggs, cereal, juice, vegetables, peanut butter, beans and formula in most grocery stores. In some states, WIC benefits are made available through electronic transfer benefit (EBT) cards.

#### ■ Vermilion County Health Department

200 S. College Street, Danville, IL 61832 (217) 431-2662 Voice

#### <u>Wigs</u>

Programs that pay for or provide hairpieces for cancer victims and other individuals who have lost their hair due to the side effects of chemotherapy or radiation therapy or as a result of a condition such as alopecia areata.

#### ■ American Cancer Society - Eastern Region

2509 S. Neil Street, Champaign, IL 61820 (800) 227-2345 National Toll-free 24-Hour

#### Wish Foundations

Programs that grant wishes which will enrich the lives of people who are unable to fulfill them on their own, e.g., a visit to Disneyland, an opportunity to meet a film star or sports personality or a reunion with family members. Also included are programs that arrange trips or other experiences for individuals and groups. Most wish fulfillment programs serve children and adults who are terminally or gravely ill. Other populations may include seniors, veterans and individuals who are chronically or seriously ill, physically challenged or abused.

■ Make-A-Wish of Illinois - Springfield Office 1 W. Old State Capital Plaza, Suite 721, Springfield, IL 62701-1374 (217) 544-9470 Voice

#### **Women's Health Centers**

Programs that provide comprehensive diagnostic and treatment services which focus on conditions that are typically seen in women. Women's health centers provide services in an emotionally supportive and safe environment, and place emphasis on educational programs that encourage women to take personal responsibility for their own health and wellness.

- Carle at Danville on Fairchild 311 W. Fairchild, Danville, IL 61832 (217) 431-7600 Voice
- Carle Clinic Urbana on Windsor 1818 E. Windsor Road, Urbana, IL 61802 (217) 255-9500 Voice
- Charlotte Ann Russell Medical Center 801 E. Orange Street, Hoopeston, IL 60942 (217) 283-5644 Voice
- Cissna Park Medical Clinic 141 W. Garfield Avenue, Cissna Park, IL 60924 (815) 457-2146 Voice

### Workshops/Symposiums

Programs that sponsor conferences, symposiums, seminars, workshops and other gatherings in which one or a variety of speakers are brought together to make presentations which address a particular human service topic with the objective of increasing participant awareness of the issues, problems and potential solutions that are facing residents of the community.

- Prairie Land Conflict Mediation Center 206 N. Randolph Street, Suite 6, Champaign, IL 61820 (217) 552-2813 Voice/Text
- Aunt Martha's Vermilion Area Community Health Center

614 N. Gilbert Street, Danville, IL 61832 (877) 692-8686 Toll-free (877-MY-AUNT-M)

#### **Y Facilities**

Programs that provide for the spiritual, social, mental and physical development of children and youth and their families through a broad-based program which includes classes, recreational activities, fitness programs, leadership development opportunities, camping, youth clubs, parent-child programs, youth employment support services, cross-cultural exchange programs, community involvement opportunities and a variety of other activities that give participants a chance to develop a wide range of interpersonal relationships, strengthen family ties and to achieve a satisfying degree of personal growth.

#### ■ Danville Family YMCA

1111 N. Vermilion Street, Danville, IL 61832 (217) 442-0563 Voice

### **Youth Agricultural Programs**

Voluntary, informal education programs that emphasize the total development of young people who are members through work on the animal, engineering, family/consumer, health, resource, plant or social science project of their choice in consultation with their parents and supervising adult volunteers. Members also participate in camping activities, leadership conferences, awards programs and community service activities.

■ University of Illinois Extension - Champaign, Ford, Iroquois, Vermilion Counties

801 N. Country Fair Drive, Suite D, Champaign, IL 61821

(217) 333-7672 Voice

University of Illinois Extension - Vermilion County Branch Office

3164 N. Vermilion Street, Danville, IL 61832 (217) 442-8615 Voice

#### **Youth Courts**

Courts which serve as an alternative to Juvenile Justice Courts for youth younger than age 16 who have committed minor delinquent and status offenses or exhibit other problem behaviors. Youth whose cases are heard in youth courts are judged, convicted or exonerated and sentenced by their peers. Variously known as teen, peer, and student courts, youth courts can be administered by and operated by a variety of agencies within a community including law enforcement agencies, juvenile probation departments, juvenile courts, private nonprofit agencies and schools.

■ Peer Court, Inc. of Vermilion County 101 W. North Street, Danville, IL 61832 (217) 443-9044 Voice

#### **Youth Enrichment Programs**

Programs that offer a wide variety of activities including arts and crafts, academic programs, sports, reading clubs, workshops and other recreational, leisure, cultural, social and civic activities for school-age children and youth in out-of-school hours. The objective of youth enrichment programs is to promote healthy social interaction and help participants maximize their social, emotional, physical and academic potential.

## ■ Hoopeston Multi-Agency Service Center, Inc. 206 S. First Street, Hoopeston, IL 60942

(217) 283-5544 Voice

#### ■ I Sing The Body Electric

812 N. Logan Avenue, Danville, IL 61832 (217) 442-6594 Voice

#### ■ Project Success of Vermilion County, Inc.

917 N. Walnut, Suite 203, Danville, IL 61832 (217) 446-3200 Voice

#### **■** Danville Family YMCA

1111 N. Vermilion Street, Danville, IL 61832 (217) 442-0563 Voice

### ■ Big Brothers Big Sisters of Vermilion County

100 N. Franklin Street, Danville, IL 61832 (217) 446-6601 Voice

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| East Central Illinois Community Action Agency -  | 55             |  |    |
| Paxton Center  | 55             |  |    |
| East Central Illinois Community Action Agency -  |                |  |    |
| Watseka Center   | 55             |  |    |
| East Central Illinois Community Action Agency, Inc.                                      | 55             |  |    |
| WIC  |                |  |    |
|  | E              |  |    |
| Vermilion County Health Department   | 55             |  |    |
| Wigs   |                |  |    |
| American Cancer Society - Eastern Region   | 55             |  |    |